

The background of the page is a light gray with a pattern of small, dark gray dots arranged in a grid. Overlaid on this grid are several thin, white, curved lines that sweep across the page from the top left towards the bottom right, creating a sense of motion and depth.

Prepared By:
Planning and Research Department
Research Section
2021



بِسْمِ اللَّهِ الرَّحْمَنِ الرَّحِيمِ



**His Highness, the Amir of the State of Kuwait
Sheikh Nawaf Al-Ahmed Al-Jaber Al-Sabah**





**His Highness, the Crown Prince of the State of Kuwait
Sheikh Mishaal Al-Ahmed Al-Jaber Al-Sabah**





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Introduction



The Ministry of Commerce and Industry is keen to create a commercial and industrial environment, ensure the flow of goods and services, securing a strategic stock on a permanent and continuous basis, facilitate business procedures, protect consumers, validate competition terms, prevent monopoly and exaggeration in prices and to work on conforming goods and services to Gulf and international standards.

The Ministry works to create and develop a proper commercial and industrial environment, ensure the control of the state's strategic stock and natural permanent flow of goods and services, simplify and facilitate the necessary business procedures, maintain and protect consumers' rights, achieve controls that guarantee of fair competition in the commercial sector for entrepreneurship, prevent monopoly, control the market and prices against enforced and unnecessary increases, apply the necessary standards to commercial and service materials and codify them with advanced controls, regulations and mechanisms.

Speech of the Minister of Trade and Industry



Stemming from the role of the Ministry of Commerce and Industry in supporting the national economy and achieving stability, the Ministry and its subsidiaries in the State of Kuwait have been keen to enhance their role by developing policies that contribute to sustainable economic development that achieves the Kuwait's Vision 2035 despite the repercussions of Corona pandemic that ravaged all the economies of countries.

This can be achieved through improving, developing and enhancing the competitive environment, overcoming the challenges facing all sectors at all levels, especially the economic, industrial and investment aspects, through continuous coordination with all affiliated entities and in cooperation with the private sector and other civil society organizations.

During the year 2021, the Ministry of Commerce and Industry has been keen to achieve food security and secure strategic food supplies in the State of Kuwait. Thus, the Ministry has continued to work on enhancing a safe and strategic food stock within the scope of the Supply Department, with a view to secure all basic materials for the citizens, at reasonable prices.

In order to achieve stability in the prices of goods and services, especially with the unprecedented rises all over the globe, due to the Corona pandemic, the role of commercial control has been activated in all regions of Kuwait, in addition to supporting the national product, as a contribution from the Ministry in the need to support local industries and provide plausible prices for citizens and residents, so as to achieve self-sufficiency.

In terms of technical development, The Ministry of Commerce and Industry has expanded in the automation and replacement of electronic systems and services for all its users, hence was the digital transformation achieved by mid-year. Among these special services are licenses and consumer protection services, digitizing portals of joint stock companies, individuals, Commercial Register, etc. These services have also been added to smart applications, especially through Sahel Government application, for managing electronic government

transactions. All transactions and electronic services related to the Ministry of Commerce have been completely digitized, which is estimated at about 427 procedures.

The Ministry of Commerce and Industry and its affiliates have also sought to revitalize Kuwaiti economy and to strengthen Gulf partnerships, through adding several modern activities to support youth capabilities and enable them to keep pace with global economic development. Furthermore, many services have been developed, including developed stamps for precious metals, stemming from the Ministry's belief in the importance of Kuwaiti gold and its value in relation to other countries.

In its strategic plans, the Ministry of Commerce and Industry focused on enabling Kuwaiti youth to access labor market, refine their entrepreneurial capabilities and sustain their emerging projects, especially after the disruptions caused by Corona crisis and its impact on this important category for the state's economy.

To conclude, we pray to have succeeded in updating, modernizing and revitalizing the Kuwaiti economy to acquire a distinguished place among the global economic countries, hoping to give even more in the upcoming years, with the help of Allah Almighty.

In this document, we provide the Annual Report of the Ministry of Commerce and Industry and the achievements sustained thereby during the year, which is an effort exerted by all the Ministry's employees, as a contribution to achieving the visions of the wise leadership to feature the State of Kuwait as a global financial and economic center.

Dr. Abdullah Issa Al-Salman
Minister of Commerce and Industry





Ministry's Vision

Streamlined business processes and sustainable provision of goods and services to citizens..

Ministry's Mission

Towards achieving electronic services and smart applications for undertaking business in the State, protecting consumer rights and safeguarding the State's financial system against suspicious operations, under the supervision of national leaders..

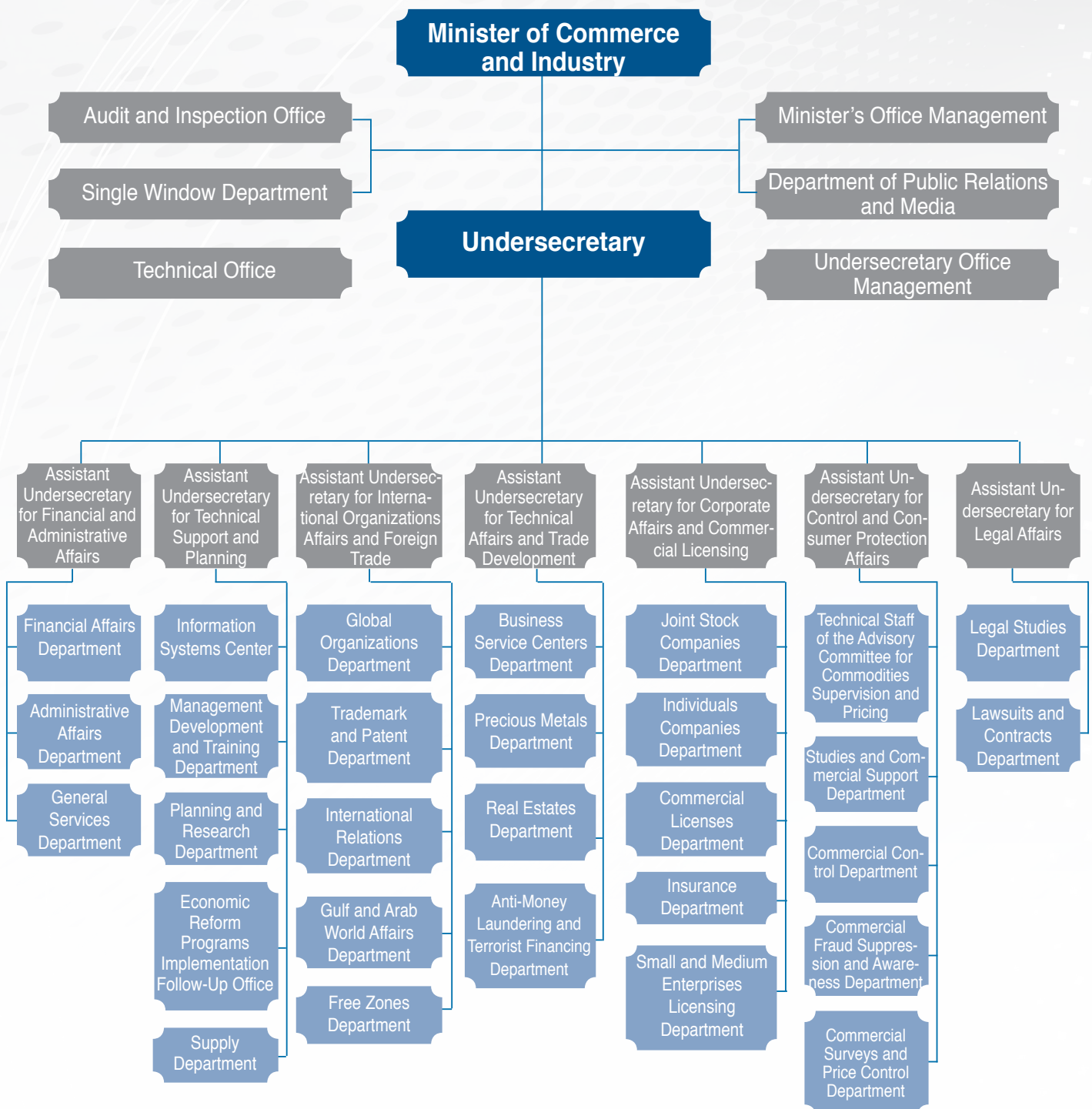
Values

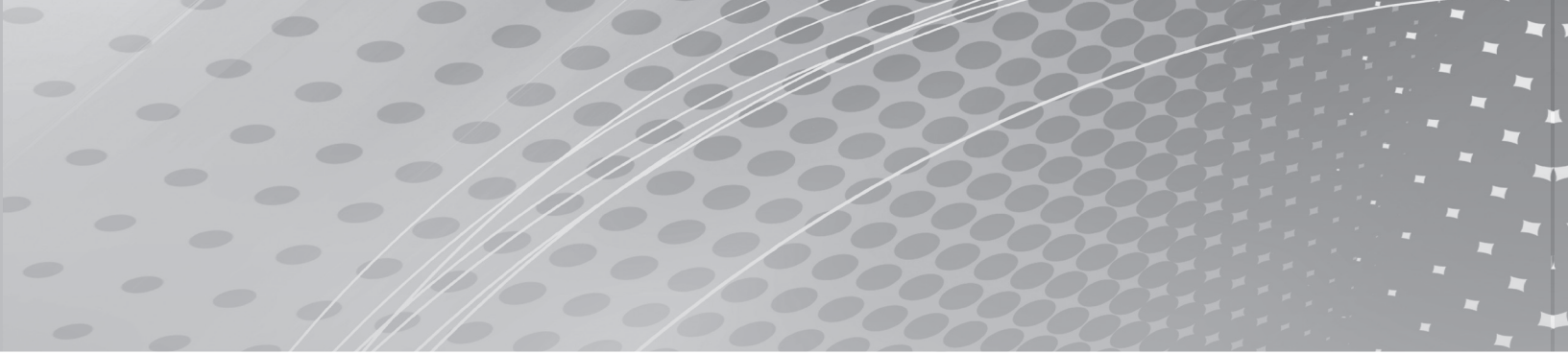
1. Innovation.
2. Sustainability.
3. Integration.
4. Competitiveness.
5. Excellence and Team Spirit.





Ministry's Structure







Part One

Minister's Office





First: Public Relations and Media Department

Achievements of the Public Relations and Media Department During the Year 2020:

- Accompanying HE the Minister and the Undersecretary to the supply centers, associations and prohibited areas during Coronavirus crisis.
- Publishing Ministerial and Administrative resolutions in the Official Gazette (Kuwait Al-Yawm), as well as the Ministry's paid advertisements in daily newspapers.
- Developing and issuing the daily bulletins of HE the Minister and the Ministry's leaders.
- Presence in the main operating room at Al-Siddiq Center and organizing the entry of auditors during the period of total and partial curfew during Coronavirus crisis.
- Participating in developing the Ministry's official website and organizing and managing the newspapers of the Public Relations and Media Department on the Ministry's official website.
- Managing and developing the Ministry's social media accounts (Twitter, Instagram) and promoting the level of interaction with the public and with the Ministry's local events.

Second: Audit and Inspection Office Department

The main objective of the internal audit function is to provide an independent and objective assurance that aims to add value to help the Ministry achieve its goals by developing a clear methodology for evaluating and improving the effectiveness of the Internal Control and Governance Department.

The Audit and Inspection Office also reviews the accuracy and integrity of information, compliance with the policies and regulations, asset protection, effective economic use of resources and established operational goals and objectives.

The Civil Service Bureau was addressed to provide the necessary numbers of specialists, and accordingly, some cadres were appointed and trained to carry out examination and auditing.

In cooperation with the State Audit Bureau, Kuwait Accountants and Auditors Association and consultancy offices dedicated to preparing specialized courses through the Ministry's Development and Training Department, the employees at the Audit and Inspection Office are subject to intensive practical and theoretical trainings during the first years of appointment, in order to gain the required experience, where the following courses are required to be passed:

Training Courses Schedule:

Training Course Title:

1. Basics of Internal Auditing.
2. Modern practices in accounting, auditing and financial auditing.



Achievements of the Audit and Inspection Office for the year 2020:

First: The Department has developed a plan according to a clear strategy and vision to work as an integrated system, activate the supervisory work and assess the extent of the various sectors' commitment to implementing the work entrusted thereto, where the following departments are subject to auditing:

1. General Services Department

A report on that Department has been submitted to HE the Minister.

2. Special reports as per the instructions of HE the Minister

Second: Preparing the annual plan for the Audit and Inspection Department and submitting it to the Minister.

Third: Preparing responses to the letters received by us from the Audit Bureau.

Fourth: Preparing responses to the memos received from all departments of the Ministry.

Fifth: Assigning the Department's staff to undertake field visits to some external departments and centers affiliated to the Ministry in order to carry out the tasks entrusted thereto by the department.

Sixth: Attending the meetings of the Committee for Granting and Renewing the Status of Judicial Police for some of the Ministry's employees, headed by the Assistant Under-secretary for Control and Consumer Protection Affairs, in the presence of Departments Directors.

Third: Single Window Department

Incorporation and Licenses Statistics for the Year 2020:

Total applications for incorporating individuals' companies

New Applications	Rejected	Approved	Total
2	18,310	34,399	52,711

Applications approved after reviewing:

Cancelled	Companies Incorporated	Under Incorporation	Approved
10,724	21,705	1,970	34,399



Total number of applications for licensing individuals' companies:

Requests Under Issuance	Total Issued Licenses	Total Number of Licenses Applications Submitted
597	16,874	24,216

Total registered incorporation applications:

New Applications	Rejected	Approved	Total
0	2,448	4,876	7,324

Applications approved after reviewing:

Cancelled	Companies Incorporated	Under Incorporation	Approved
2,604	1,990	288	4,882

Commercial truck license:

Under Issuance	Issued Licenses	Submitted Application	Companies Incorporated
125	1,355	1,480	1,990

Statistics of Free Micro Companies and Licenses:

Total registered incorporation applications:

New Applications	Rejected	Approved	Total
1	958	634	1,593

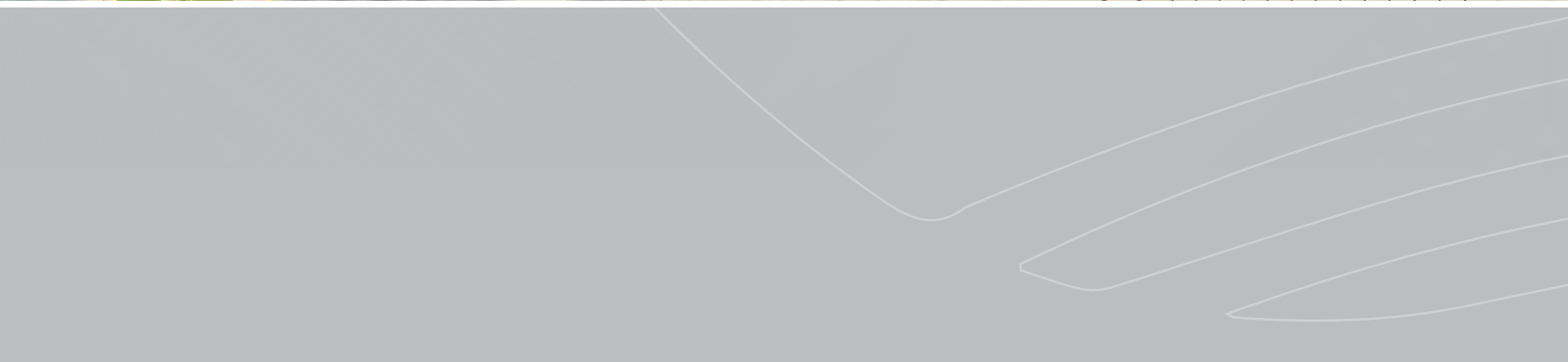
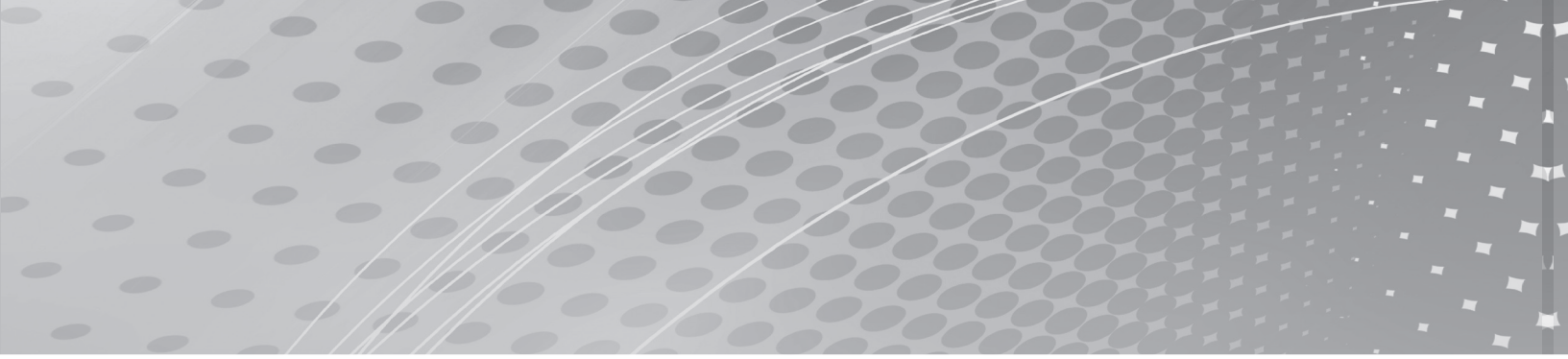
Applications approved after reviewing:

Cancelled	Companies Incorporated	Under Incorporation	Approved
187	390	59	636

Micro Business licenses:

Under Issuance	Issued Licenses	Submitted Application	Companies Incorporated
14	313	327	390







Part Two

Legal Affairs





Key Legal Affairs Achievements for the Year 2020

Works Completed by the Legal Affairs Department for the Year 2020

First: Lawsuits and Contracts Management Statistics

Entity	Number of Topics	
	Completed	Under Examinations
Assistant Undersecretary for Corporate Affairs and Commercial Licensing	532	-
Assistant Undersecretary for Financial and Administrative Affairs	493	-
Assistant Undersecretary for Organizations and Foreign Trade Affairs	13	-
Assistant Undersecretary for Control and Consumer Protection Affairs	25	-
Assistant Undersecretary for Technical Affairs and Trade Development	12	-
Assistant Undersecretary for Legal Affairs	19	-
Fatwa and Legislation Department	765	-
Trademarks Department	75	-
Administrative Affairs Department	31	-
Property Department	19	-
Commercial Control	71	-
Insurance Department	14	-
Implementation	412	-
Individuals' Companies Department	608	-
Joint Stock Companies Department	380	-
Commercial Register Department	200	-
Consumer Protection	70	-
Total	3738	-



Second: Investigations Control

Entity	Number of Topics	
	Completed	Under Examinations
Assistant Undersecretary for Technical Affairs and Trade Development	20	2
Assistant Undersecretary for Financial and Administrative Affairs	18	-
Assistant Undersecretary for Corporate Affairs and Commercial Licensing	40	5
Assistant Undersecretary for Control and Consumer Protection Affairs	22	2
Assistant Undersecretary for Technical Support and Planning Affairs	10	-
Assistant Undersecretary for Organizations and Foreign Trade Affairs	8	-
Assistant Undersecretary for Legal Affairs	6	-
Undersecretary	21	2
Total	145	11

Third: Fatwa and Opinion Control

Entity	Number of Topics	
	Completed	Under Examinations
Assistant Undersecretary for Technical Affairs and Development	5	1
Assistant Undersecretary for Corporate Affairs and Commercial Licensing	165	11
Assistant Undersecretary for Legal Affairs	3	1
Assistant Undersecretary for Technical Support and Planning Affairs	9	1
Undersecretary	13	1
Total	195	15

Fourth: Grievances

Entity	Number of Topics	
	Completed	Under Examinations
Undersecretary	17	2
Assistant Undersecretary for Financial and Administrative Affairs	28	8
Total	45	10





Part Three

Control and Consumer Protection Affairs





First: Commercial Control

Achievements of the Ministry's External Commercial Control Centers During the Year 2020:

The Ministry's external centers undertake an important role in monitoring trade laws, in addition to providing some immediate services, such as gold examination (Central Gold Market and Kuwait International Airport), examining consumer complaints and taking appropriate legal measures upon detecting any violations.

They also make it easier for merchants, within the framework of the principle of decentralization of work, to renew their trade licenses, where the following has been accomplished:

- (32) violations were issued during the year 2020.
- (4121) seizure reports during the years 2019 and 2020.
- (372) stores were opened during the year 2020.
- (51,295) inspection tours during the year 2020.
- (8068) complaints in Commercial Control Centers during the year 2020.
- (73,287) calls were received on the hotline during the year 2020.
- (15,635) catering branches were inspected during the year 2020.
- (36,107) ration cards were issued, identified and added during the year 2020.
- (1107) complaints to emergency teams during the year 2020.

The work of the provinces' inspection observers and emergency team in 2020

No. of Licensing Violations	No. of Seizure Reports	No. of Stores Closed	No. of Stores Opened	No. of Inspection Tours	No. of Complaints in Control Centers	No. of Calls Received on Hotline 135	No. of Inspections of Catering Branches	No. of Issuance, Renewal and Addition of the Ration Cards	No. of Complaints to Emergency Team
32	4,121	498	372	51,295	8,068	73,287	15,635	36,107	1,107

Second: Consumer Protection

Consumer Protection is one of the effective supervisory authorities in the process of protecting society members against any exploitation and combating fraud in a manner that ensures the safety of their transactions when purchasing their needs of goods and services they deal with, in addition to improving their intellectual status through awareness and ensuring the right of workers in the commercial sector, granting that commercial activities would exercise freedom and fair competition among them.

In light of the above, the responsibility of the Ministry of Commerce and Industry, represented by the Consumer Protection Department, is determined by the laws that this Department is competent to implement.

- Law No. (02/1995) and the laws amending it on Sale at Discounted Prices.
- Law No. (20/1976) and the laws amending it on the Suppression of Fraud in Commercial Transactions.
- Law No. (10/1979) and the laws amending it on supervising trade in commodities and fixing the prices of some of them.
- Decree No. (23/1980) on the supervision and control of minerals and precious stones.

In light of the Ministry's keenness to protect the consumer from any case of fraud and for public interest, Resolution No. (368/1988) has been issued to form a committee to study consumer protection laws, with a view to trace their deficiencies or application problems, as well as to suggest appropriate solutions to overcome such problems. During the year 1989, the Committee has reviewed all laws referred to above and submitted its proposals for the required amendments thereto.

The Ministry pays great attention to the efforts exerted to enhance its procedures for protecting consumers and combating commercial fraud in all its forms, through its affiliated agencies and centers, which cover various regions, as well as by organizing continuous inspection campaigns on markets, receiving complaints from the public and addressing them in accordance with the legal procedures in place, as well as issuing simplified brochures to educate consumers about their rights and duties. The following are the key achievements made in this regard:

Discounts and Prices

- Discounts activity has recorded significant decreases during the year 2020, estimated at about 82%, as the number of transactions was (1,133), compared to (6,427) transactions in 2019.
- Special offer transactions (associations / supermarkets) for the year 2020 witnessed (372) transactions, with an estimated decrease of 52% compared to 2019.
- The number of special offer transactions (shops) was (129), with a clear decrease of 86% compared to last year.
- Announced discount transactions (goods, services, crafts) amounted to (149) transac-



tions, with a significant decrease estimated at 54% compared to 2019.

- Distribution offers (coupon, guide, discount brochure, cards for a group of participating stores) witnessed an estimated number of (4) transactions, with a noticeable increase estimated at 300% over the year 2019.
- Distribution offers (coupon, guide, discount brochure, cards) amounted to (10) transactions, with a clear decrease estimated at 52% compared to last year.
- Number of free prize draw transactions amounted to (229) for the year 2020.
- Number of free gift distribution transactions amounted to (1483) for the year 2020.
- Number of general liquidation transactions (permanently cancelation of commercial license, change of the type of commercial activity, etc.) is estimated at (11) transactions, with a significant increase estimated at about 1000% compared to the year 2019.

Statistics of licensing transactions for the Discounts and Prices Section during 2020 compared to 2019

Type of License	Number		Fees (K.D)	
	2020	2019	2020	2019
Discounts	1,133	6,427	62,755	126,611
Special offer (associations / supermarkets)	372	779	23,805	69,500
Special offer (shops)	129	911	6,365	18,120
Announced discounts (goods / service / craft)	149	322	9,210	13,780
Distribution offers (coupon / guide / discount brochure / cards) a group of participating stores	4	1	230	200
Distribution offers (coupon / guide / discount brochure / cards)	10	21	1,365	1980
Free Prize Draw	229	-	18,640	-
Distribution of free gifts	1,483	-	106,975	-
General liquidation (permanent cancelation of commercial license / change of commercial activity type)	11	1	495	50
Total licenses + fees	3,520	8,462	229,840	230,241

Customs clearances and stabilization of the country of origin (for imported goods for companies and commercial establishments) during the year 2020:

Stabilization of the country of origin during the year 2020 amounted to (9) transactions, with a decrease of about 36%.

Customs releases decreased during the year 2020 compared to 2019, by an estimated rate of 70%, amounting to (7) transaction in the year 2020, compared to (23) transactions in 2019.

Customs clearances and stabilization of the country of origin (for imported goods for companies and commercial establishments) during 2020 compared to 2019

Item	Number		(%) of Change
	2020	2019	
Country of Origin Stabilization	9	14	(36)
Clearances	7	23	(70)
Total	16	37	(57)

Free offers and advertising during the year 2020:

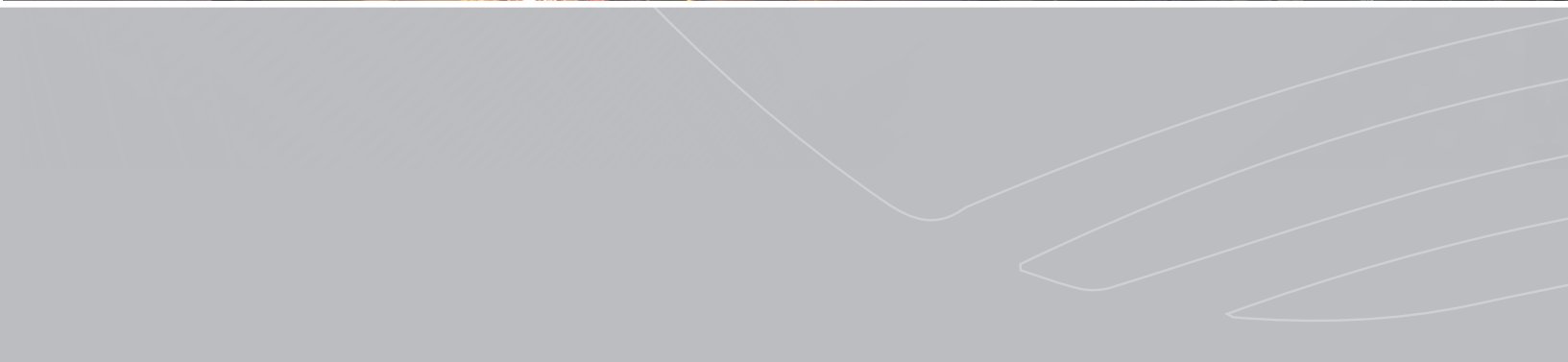
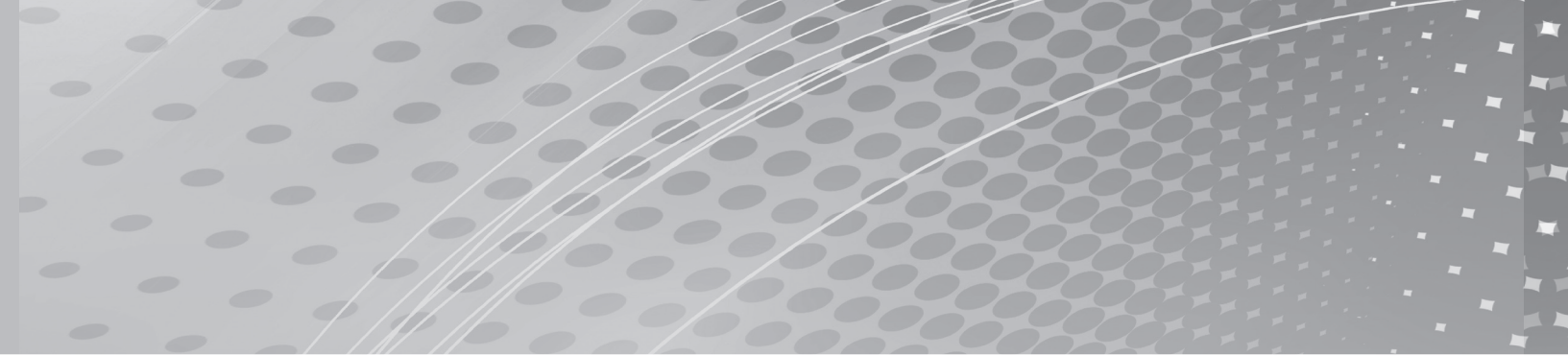
- Withdraws amounted to 1,194 transactions, at 7% of the total achievements of the Free Offers and Advertising Section during the year 2020.
- Prize transactions during the year 2020 amounted to 14,593 transactions, at 80% of total transactions.
- Prize-award delivery books issued by the Department amounted to 516 transactions, at a rate of %2 of total transactions.
- Pull tabs for instant prizes and free gifts transactions amounted to 318 and 1,558 transactions, respectively, at 2% and 9% of the total transactions during the year 2020.



Achievements of the Free Offers and Advertising Section during the year 2020:

Action	Number	Percentage (%)	Fees (K.D)
	2020	2020	2020
Withdraws	1,194	7	-
No. of Prizes	14,593	80	-
Prize-award delivery books issued by the Department	516	3	-
Pull Tabs	318	2	23,470
Instant Free Gift Transaction	1,558	9	113,725
Total	18,179	100	137,195







Part Four

Companies and Commercial Licenses





First: Commercial Licenses for Individuals

The number of (2,602) commercial licenses were issued to individuals during the year 2020, distributed over (6) provinces, noting that these licenses decreased by about 41% compared to those issued during the year 2019.

- The activity of restaurants and snack food ranked the first, where the number of licenses issued for the key activities during 2020 was (154) and (146) licenses, respectively, with the percentage of 6% for each of them.
- Men's barbering licenses came in second place with a percentage of 5% of the number of new licenses issued, amounting to 132 new licenses during the year 2020.
- Grocery activity came the third, with a number of licenses amounting to (119), at a rate of 4.5% during the year 2020.

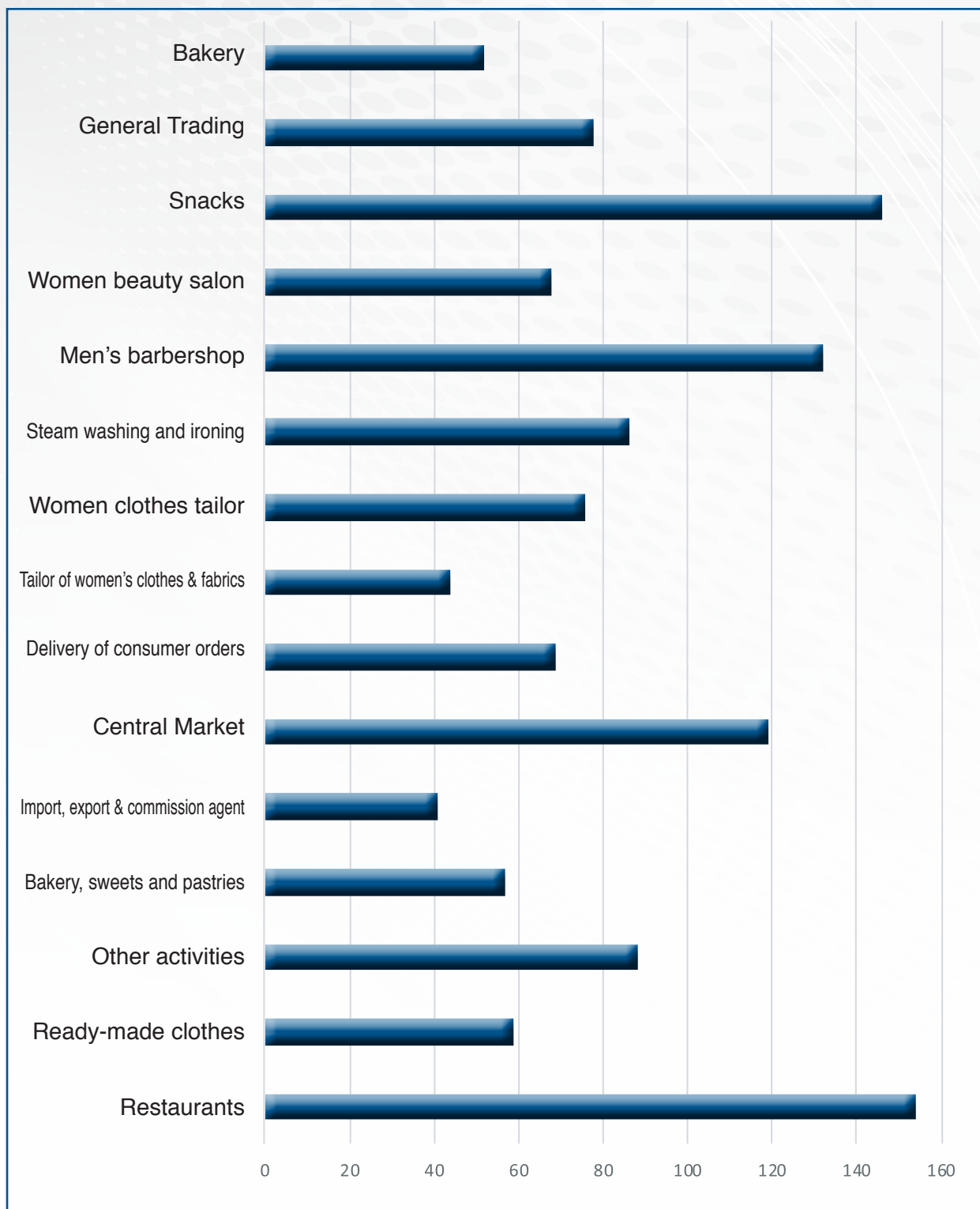
The Capital acquired the highest share of individual licenses during the year 2020 of the total issued licenses, equivalent to (603) licenses during the year 2020. With (487) licenses, and Al-Ahmadi province ranked the second, followed by Al-Farwaniyah in the third place, with (478) licenses, Al-Ahmadi in the in the fourth place with total licenses of (434), while in the fifth place was Al-Jahra province with a total of (431) issued licenses and the sixth and last place was for Mubarak Al-Kabeer province, with a total of (169) licenses.

Number of individual commercial licenses issued for the key activities during the year 2020

Item	Activity	Number	Percentage (%)
1	Restaurant	154	6
2	Ready-Made Clothes	59	2
3	Central Market	88	3
4	Bakeries	57	2
5	Import, Export and Commission Agent	41	2
6	Grocery	119	5
7	Delivery of consumer orders	69	3
8	Women's clothes tailor and fabrics	44	2
9	Women's clothes and tailor	76	3
10	Steam washing and ironing	86	3
11	Men Barbershops	132	5
12	Women beauty salon	68	3
13	Snacks	146	6
14	General Trading	78	3
15	Bakery, sweets and pastries	52	2
16	Other Activities	1,333	51
Total		2,602	100



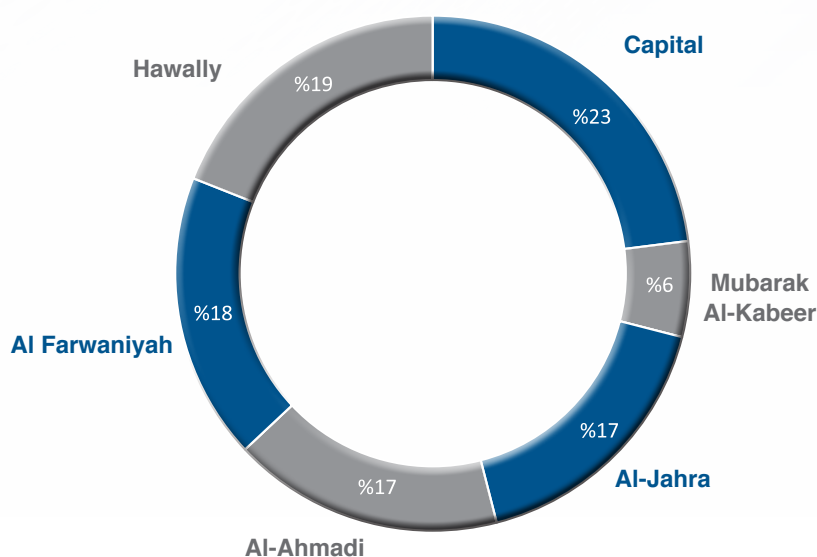
Number of individual commercial licenses issued for the key activities during the year 2020



Number of Individual Licenses for Trade Activities During the Year 2020 by Provinces

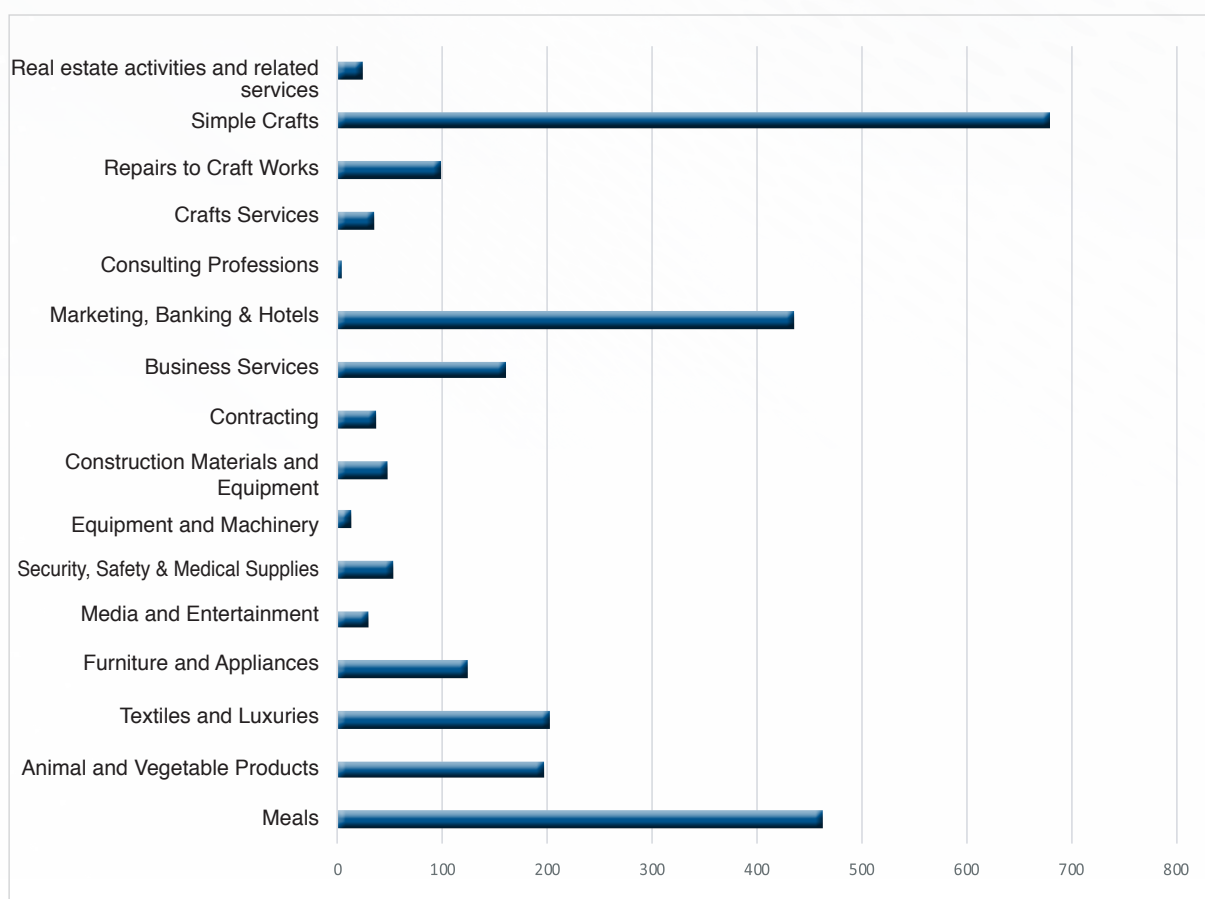
Economic Sector	Capital	Hawalli	Al Farwaniyah	Al Ahmadi	Al Jahra	Mubarak Al-Kabeer	Total
Meals	99	89	81	86	67	40	462
Animal and Vegetable Products	33	50	33	36	39	5	196
Textiles and Luxuries	69	38	38	28	25	4	202
Furniture and Appliances	20	27	26	18	23	10	124
Media and Entertainment	6	8	6	3	1	5	29
Security, Safety & Medical Supplies	10	8	10	12	6	7	53
Equipment and Machinery	7	-	-	-	2	3	12
Construction Materials and Equipment	10	6	15	7	8	2	48
Contracting	7	9	6	9	6	-	37
Business Services	33	27	56	26	19	2	163
Marketing, Banking & Hotels	120	97	81	67	69	26	460
Consulting Professions	2	2	-	-	-	-	4
Crafts Services	9	13	5	4	4	-	35
Repairs to Craft Works	33	14	18	18	16	-	99
Simple Crafts	145	99	103	120	146	65	678
Total 2020	603	487	478	434	431	169	2,602
Total 2019	917	901	911	1074	627	-	4,430
Change Percentage (%)	-34.24	-45.95	-47.53	-59.59	-31.26	-	-41.26

Distribution (%) of individual commercial licenses issued during the year 2020 by provinces



Number of individual commercial licenses issued during the year 2020 by economic sectors

Economical Sector	2020
Meals	462
Animal and Vegetable Products	196
Textiles and Luxuries	202
Furniture and Appliances	124
Media and Entertainment	29
Security, Safety & Medical Supplies	53
Equipment and Machinery	12
Construction Materials and Equipment	48
Contracting	37
Business Services	161
Marketing, Banking & Hotels	435
Consulting Professions	4
Crafts Services	35
Repairs to Craft Works	99
Simple Crafts	679
Real estate activities and related services	24
Total	2,600

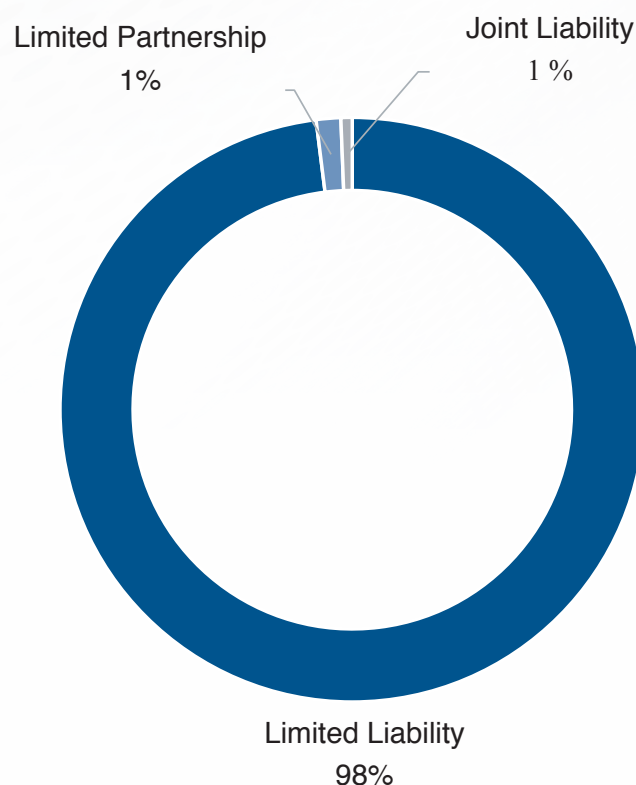


Second: Individuals' Companies

The number of the main licenses issued (with limited liability, joint liability, limited partnership) submitted to the Individuals Companies Department during the year 2020 amounted to (4,645) requests, compared to (10,953) requests submitted during 2019, with a decrease of about 58%.

Company Type	Number of Main Licenses		
	2020	2019	Change %
Limited Liability	4,553	10,577	-57
Joint Liability	63	185	-66
Limited Partnership	29	191	-85
Total	4,645	10,953	-58

Distribution (%) of the number of main licenses for private companies issued during the year 2020

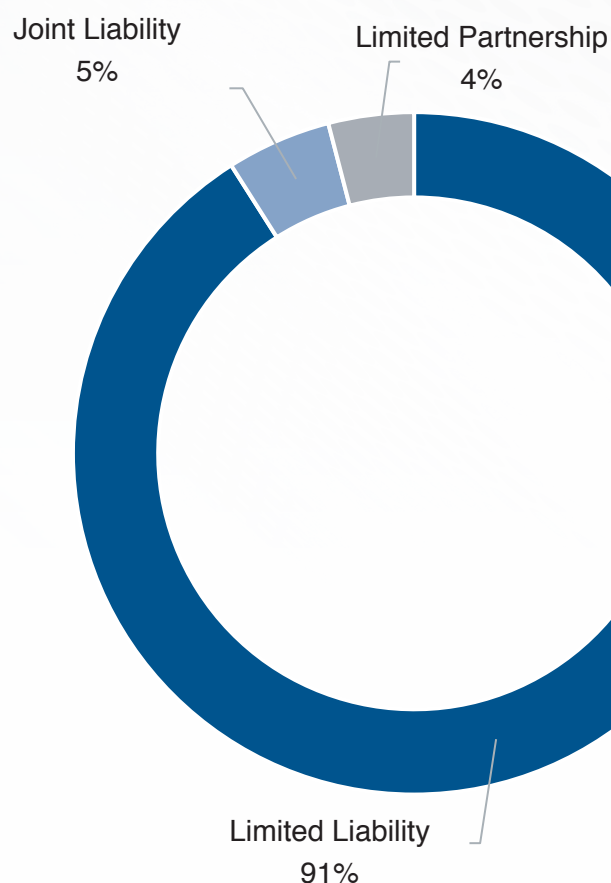


The number of branch licenses issued to companies (with limited liability, joint liability, limited partnership) submitted to the Individuals Companies Department during the year 2020 amounted to (2,321) requests, compared to (4,863) requests submitted during 2019, with a decrease of about 52%.

Licenses of personal companies and branches issued

Company Type	Number of Branch Licenses		
	2020	2019	Change %
Limited Liability	2,112	4,339	-52
Joint Liability	115	164	-30
Limited Partnership	94	300	-69
Total	2,321	4,863	-52

Distribution (%) of the number of branch licenses for private companies issued during the year 2020

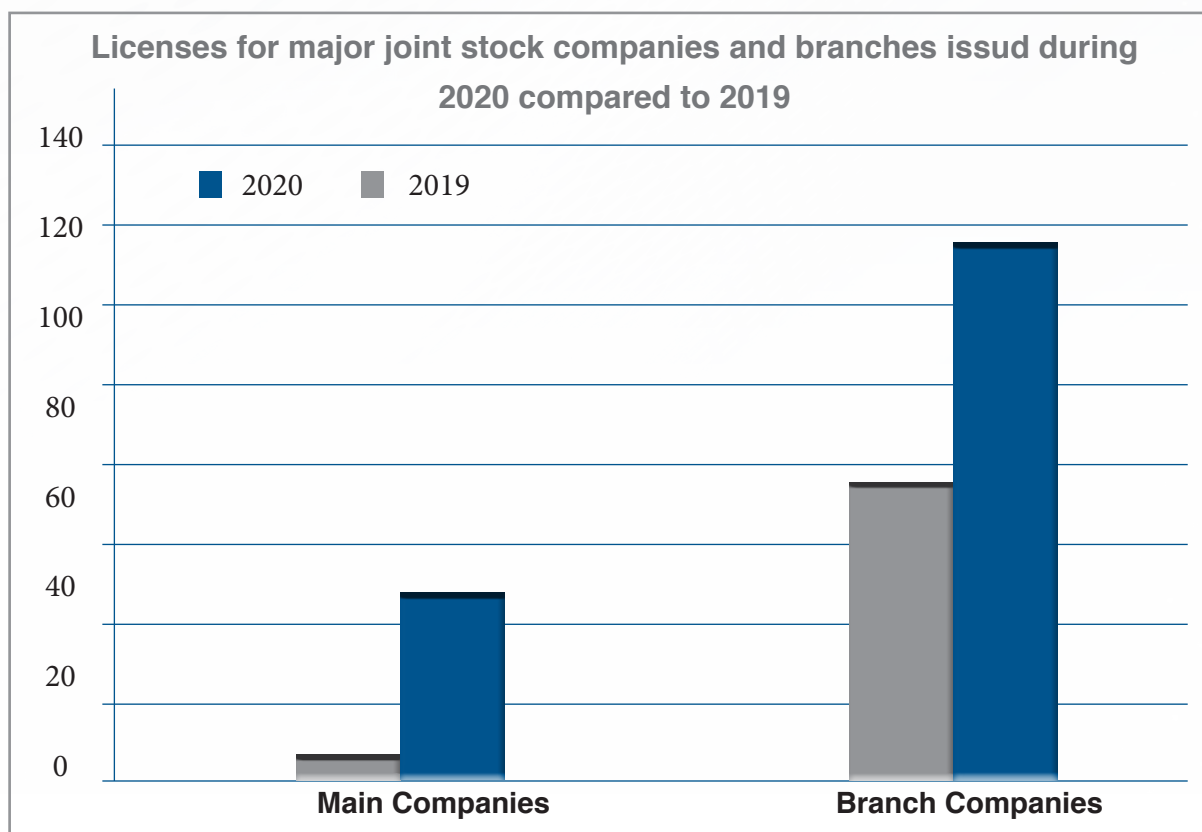


Third: Joint Stock Companies

Number of licenses issued for joint-stock companies during the year 2020 amounted to (7) general and closed main licenses, compared to (33) licenses for public and closed joint-stock companies for the year 2019, including (1) license for public joint-stock companies and (32) licenses for closed joint-stock companies, with a decrease of 79%. Number of licenses for branches of joint-stock companies for the year 2020 amounted to (63), including (12) licenses for branches of public joint-stock companies and (51) licenses for closed joint-stock companies, compared to (19) public joint-stock companies' branches for the year 2019 and (102) for joint-stock companies for the same year, with a decrease of about 48%.

Licenses for Major Joint Stock Companies and Branches Issued During 2020 compared to 2019

Statement	2020	2019	Change (%)
Main Companies			
Public	-	1	-
Closed	7	32	(78)
Total	7	33	(79)
Branches Companies			
Public	12	19	(37)
Closed	51	102	(50)
Total	63	121	(48)



Statistics of Public and Closed Joint Stock Companies that Submitted their Annual Due Financial Statements from 01/01/2020 to 31/12/2020

Number of closed companies that submitted their outstanding financial statements	
Number of companies that submitted their financial statements ending on 31/12/2019 (inclusive of various financial months)	732
Number of companies that submitted their financial statements ending on 31/12/2018 (inclusive of various financial months)	509
Number of companies that submitted their financial statements ending on 31/12/2017 (inclusive of various financial months)	120
Number of companies that submitted their financial statements ending on 31/12/2016 (inclusive of various financial months)	80
Number of companies that submitted their financial statements ending on 31/12/2015 and before (inclusive of various financial months)	325
Number of closed companies that submitted their financial statements due for the year 2020 (various financial months)	68
Number of public companies that submitted their financial statements due for the year 31/12/2019 (including various financial months)	31
Number of public companies that submitted their financial statements due for the year 31/12/2018	21
Number of public companies that submitted their financial statements due for the year 31/12/2017 and before	3
Number of public companies that submitted their financial statements due for the year 2020 (various financial months)	3
Number of companies that issued increase and decrease memos	77



Part Five

Technical Affairs and Trade Development





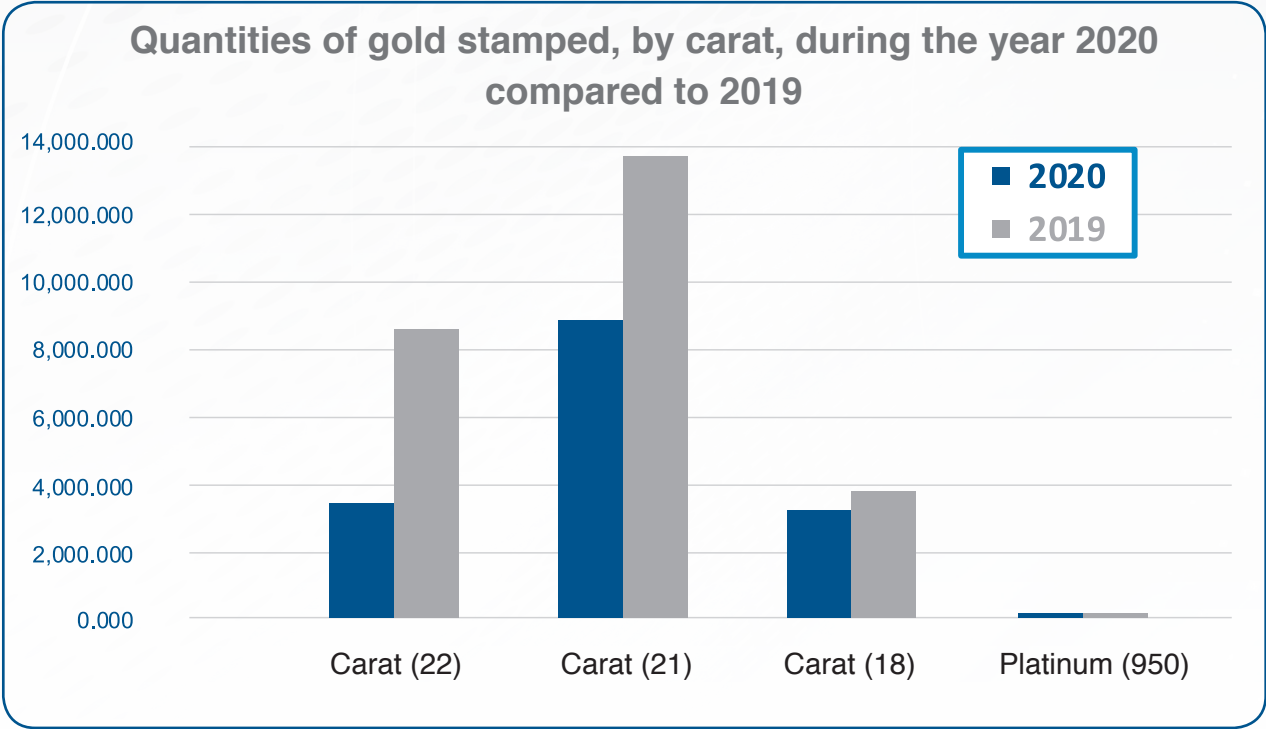
First: Precious Metals

Quantity of gold jewelry and precious stones stamped during the year (2020):

The amount of gold stamped during the year (2020) decreased by approx. 45% compared to the year (2019), weighed (13,242.576) kg compared to (23,945.199) kg for the year (2019).

As for the quantities of silver, it increased significantly during the year (2020) compared to the year (2019) by about 5%, with a weight of (1,587.933) kg compared to (1,506.521) kg.

As for the quantities of precious stones that were examined and evaluated, they decreased by approx. 52%, numbering (892,000) pieces during the year (2020), compared to (1,873,000) pieces during the year (2019), and the following tables explain that in detail:



Quantities of jewels and precious stones stamped and the fees collected for the year (2020) compared to the year (2019)

Item	Unit	2020	2019	Change (%)
Quantities of gold stamped	Kg	13,242.576	23,945.199	45
Gold stamping fees	KD	662,128.650	1,197,259.950	5
Quantities of silver stamped	Kg	1,587.933	1,506.521	5
Silver stamping fees	KD	4,908.902	8,390.794	41
Quantities of stones examined	Piece	892.000	1,873.000	52
Examination fees	KD	139,320.233	2,301.615	5953
Amount of gold and silver bullion	Kg	7,476.575	9,162.699	18
Bullion fees	KF	322,803.220	441,890.655	27

Quantities of gold stamped during the year (2020)

(In Kilograms)

Item	Internal	External	Total
(22) Carat	1,040.241	1,546.642	2,586.883
(21) Carat	6,256.751	1,962.684	8,219.435
(18) Carat	164.631	2,262.516	2,427.147
Platin (950)	-	9082	9111
Total	7,461.652	5,780.924	13,242.576



Second: Real Estate Department

Achievements of the Real Estate Licensing Section during the year 2020:

From 01/01/2020 to 31/12/2020:

Issuance	Renewal	Change of Address	Loss Replace.	Replace.	Cancel.	Adding Book Deputy	Deputy Renewal	Deputy Cancellation
117	338	45	7	87	30	8	12	3

Statistics of the number of real estate licenses (property residents) during the year 2020):

From 01/01/2020 to 31/12/2020:

Property Residents	Issuance	Renewal	Cancellation
Companies	4	12	3
Individuals	1	8	4

Monitoring and Follow-up Section during the year 2020:

Real Estate advertising licenses	11
Real Estate Complaints	28

Third: Combating Money Laundering Office

Training Programs:

1. “Internal” Workshops:

The Department, through the Awareness and External Cooperation Section, organized and held internal workshops for the employees of the Department’s sections, with a view to explain the obligations and requirements included in Law (106/2013) and related resolutions. Details are included in below table:

Training Programs / Internal Workshops				
N.	Workshop Date	Scientific Content	Venue	No. of Employees
1	23/01/2020	Judicial Police Workshop	Consumer Protection Center	10
2	22-24/10/2020	Legal Culture	Remote	3
3	27-28/10/2020	Training workshop to prepare Kuwait for the mutual evaluation process	Remote	12
4	10/12/2020	Virtual workshop on currency and money laundering risks	Remote	1

2. External Training Programs:

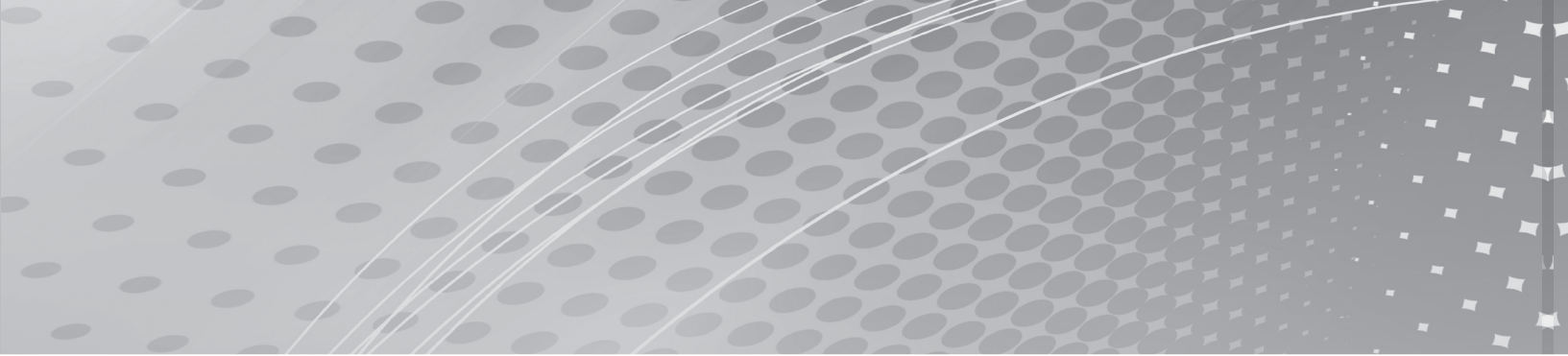
External / Training Programs				
N.	Workshop Date	Scientific Content	Venue	No. of Employees
1	08-12/30/2020	Course on internal control systems and combating fraud in public and private funds and global fraud prevention	Istanbul, Turkey	1



Annual Statistical Bulletin for the Year 2020

Item			Real Es.	Exchange.	Jewel.	Insurance	Total
1	Completion of establishment/renewal applications		357	7	77	20	461
2	Number of compliance monitors appointed, updating their data		220	10	61	26	317
3	Compliance monitors data update		538	14	170	21	743
4	Conducting field monitoring reports (inspection)		49	72	82	7	210
5	Referral to the Public Prosecution / State Security / Investigation Unit		2	-	-	-	2
6	Issuance of precautionary measures or sanctions	Order that includes adherence to specific procedures	346	37	139	18	1001
		Written Warning	200	17	77	13	
		Order to submit reports	68	10	26	6	
		Activity suspension	3	4	-	-	
		Stop / Civil Number or Individuals	7				
		Request to approve banning/suspending civil numbers (individuals)	7	2	-	-	
		Request to approve banning/suspending activities	6	8	4	-	
		Lifting the suspension of civil/individual numbers	3				







Part Six

International Organizations and Foreign Trade





First: Global Organizations Department

Achievements of the Global Organizations Departments for the year 2020:

Achievements of Services Trade Section 2020:

Achievements of Commodity Trading Division 2020:

Achievements of Commercial Organizations Section 2020:

Achievements of Intellectual Property Section 2020:

Global Organizations

- Following-up the Kingdom of Saudi Arabia topic regarding appealing the outcome of the report issued by the legal arbitration team on the measure taken against the State of Qatar in relation to intellectual property rights.
- Reviewing the report issued on the meeting of the Trade Policy Review Board.
- Exploratory discussions on market access: agriculture-related services in coordination with the Public Authority for Agriculture Affairs and Fish Resources.
- Reviewing the minutes of the meeting of the Committee on Agriculture of the World Trade Organization.
- Following-up the report of the meeting of the Investment Facilitation Initiative for Development in the World Trade Organization.
- Reviewing the minutes of the meeting of the Council for Trade in Services, held at the World Trade Organization.
- Following-up the World Trade Organization report on the impact of Coronavirus on raising trade costs.
- Following-up trade monitoring reports in the World Trade Organization.
- Developments related to technical support in the World Trade Organization.
- Following-up the World Trade Organization report on the impact of Coronavirus on raising agricultural trade costs.
- Following-up the report of the United Nations Conference on Trade and Development on estimates of world trade for the quarter of 2020.
- Following-up the report of the meeting on Investment Facilitation Initiative for Development at the World Trade Organization.
- Requesting Information on Patents, Trademarks and Industrial Designs.
- Following-up the semi-annual report of the WTO Anti-Dumping Committee.
- Following-up the WTO report on the prospects for trade growth in services in the second quarter of 2020 in light of COVID-19 pandemic.
- Virtual Agriculture Seminar
- Nigerian candidate has been selected to win the final round of consultations to select the next WTO Director-General, US objection to the selection process and its outcome and signs of a new crisis within the WTO.
- Meeting of the Rules Negotiating Group on Fisheries Subsidies.



- Web activities related to the implementation of the Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS) at the World Trade Organization.
- Virtual Regional Workshop on Agriculture for Arab and Middle Eastern Countries.
- Report of the meeting of the Council for Trade in Services at the World Trade Organization.
- Reviewing the application and activation of the WTO Import Licensing Agreement.
- WTO Issuance on the features of trade for the year 2020.
- Virtual Regional Workshop on E-Commerce for Arab Countries and Middle East Countries
- WTO Report on the Prospects for the Growth of Trade in Services.
- Draft Recommendations for the WTO Micro, Small and Medium Enterprises (MSMEs) Initiative.
- WTO report on the impact of coronavirus restrictions on international trade.
- GCC activities related to the Trade Council and the aspects related to Intellectual Rights (TRIPS).
- Meeting of the Committee on Budget, Finance and Administration of the World Trade Organization.
- Reviewing the minutes of the meeting of the Trade Council and the aspects related to Intellectual Rights (TRIPS).
- Reviewing the position of the Group of 77 and China on the Fifteenth Ministerial Conference of UNCTAD.
- UNCTAD report on the new normal position after the coronavirus crisis for investment agencies.
- UNCTAD report on the impact of Coronavirus on achieving the sustainable development goals.
- UNCTAD report on World Investment for the year 2020.
- Reviewing the minutes of the meeting of the Council of Commerce and related aspects of intellectual property rights.
- Proposed schedule for the adoption of the position paper of the Group of 77 and China for the Fifteenth UNCTAD Conference.
- Online workshop on intellectual property offices as innovative agencies.
- Following-up a new WTO study on institutional reform.
- Following-up of technical assistance programs and activities required by the World Intellectual Property Organization for the year 2021.
- Economic challenges of Coronavirus crisis.
- Publication on E-commerce for All.
- Digital Economy Report 2019.
- Proposed schedule for the adoption of the position paper of the Group of 77 and China for the Fifteenth Ministerial Conference of UNCTAD.
- WTO report on the prospects for trade growth in goods.
- UNCTAD Questionnaire on the Institutional Framework for Creative Economy, National Legislation and Methodology for Creative Industries.
- UNCTAD Report entitled The Economic Costs of the Israeli Occupation on the Palestinian People Gaza Strip under Closure and Restrictions.
- Japan's request to the State of Kuwait to support their candidate for the membership in the Permanent Panel of Experts of the WTO Support and Countermeasures Committee.



- Report of the meeting of the Fortieth Session of the Standing Committee on Copyright and Related Rights at WIPO.
- Russia's request to the State of Kuwait to join the statement on the European Green Deal, the European Union's Carbon Border Adjustment Mechanism.
- Vacant position in the World Trade Organization.
- Meeting of the Working Group on Trade and Technology Transfer at the World Trade Organization.
- WTO position on the process of selecting the Director-General.
- Vacant positions in the World Trade Organization.
- Reminder on the submission of participants to the Virtual Sub-Regional Meeting on Intellectual Property and Public Health.
- Invitation to participate in the Virtual Sub-Regional Meeting on Madrid System for the International Registration of Marks.
- Discussions of the European Union's Carbon Border Adjustment Mechanism at the virtual meeting.
- Annual report of the WTO Sanitary and Phytosanitary Measures Committee for the year 2020.
- Notification of the sanitary and phytosanitary measures submitted by the GCC States to the World Trade Organization.
- Request for Kuwait's support for a package of recommendations related to micro, small and medium enterprises (MSMEs).
- Agenda for the virtual sub-regional meeting on intellectual property and public health for some Arab countries.
- Request to support Singapore's proposal for the General Council resolution on the World Food Program.
- Report of the negotiating meeting of the E-Commerce Initiative at the World Trade Organization.
- Contribution of the State of Kuwait to the World Intellectual Property Organization for the year 2021.
- Notifications of the WTO Agriculture Committee.
- Making changes to the HS Code 2020.
- Annual report of the WTO Committee on Budget, Finance and Administration for the year 2020.
- Report of the Virtual Board of the Council for Trade in Services
- Annual report of the WTO Committee on Technical Barriers to Trade in 2020.
- Annual Report of the Rules of Origin Committee for the year 2020.
- Notes on support to fisheries.
- Virtual meeting of the negotiating group on the rules of support to fisheries.
- Meeting of the WCO Working Group on the Trade Facilitation Agreement of the World Trade Organization.
- Report of the meeting of the eighth session of the Committee on WIPO Standards.
- World Trade Organization report on trade monitoring for the G20 states in light of the spread of Covid-19 pandemic.

- Report of the meeting of representatives of the GCC States with the delegations of the European Union on the Trade and Health Initiative.
- Annual report of the Dispute Settlement Authority for the years 2019-2020.
- Vacant position in the World Trade Organization.
- Evaluation of the process of opening external offices at the World Intellectual Property Organization.
- World Trade Organization launches the electronic library of commodity tables.
- Decrease of the volume of global merchandise trade in the second quarter of the year 2020.
- Electronic agenda platform for meetings of the Committee on Technical Barriers to Trade.
- World Trade Organization report on the measures to accelerate access to essential goods and services due to Coronavirus.
- Report of the Sixty-One Series of Meetings of WIPO Member States Assemblies.
- WIPO's request to hold a virtual meeting to discuss the technical cooperation work program between the World Intellectual Property Organization and the State of Kuwait for the year 2021.
- Schedules of concessions for the Harmonized Customs System HS2017-HS2007-HS2012.
- Anti-Dumping Notification submitted by GCC States in accordance with Article (16.4) of the Anti-Dumping Agreement.
- Notification submitted by GCC States to WTO Committee on Technical Barriers to Trade.
- Preparing for upcoming meetings of WTO anti-dumping, support, countervailing measures and safeguards committees.
- Revised version of the report on the second phase of the Aid for Trade Initiative for Arab States (AfTIAS), taking into account the possible impacts of the emerging coronavirus pandemic.
- Annual Purchase Plan for Fiscal Year 2020/2021.
- Annual inventory measurements to estimate budget appropriations for the fiscal year 2020/2021.
- Trade and public health workshop.
- WIPO Questionnaire on the Protection of National Trademarks.
- Online seminar on competition policy, trade and development.
- Report of the meeting of the group concerned with WTO Electronic Commerce Initiative, during the period 11th – 14th of February.
- Strengthening links between WIPO and national intellectual property offices of member states.
- Following-up the imposition of final dumping duties against the imports of the GCC States on producers of (ceramic and porcelain tiles) originating or exported from China and India, and all types of Mani Cement, originating in the Islamic Republic of Iran.
- Statement on the role of the Anti-Dumping Department.
- Following-up the updates in the matter of the Indian authorities' initiating an anti-dumping investigation against Kuwaiti exports.
- Follow-up to the complaint of the Republic of India against Kuwaiti exports.
- Following-up the twelfth ministerial postponement of the World Trade Organization meeting, which is scheduled during the period 8th – 11th June 2020 in the Republic of Kazakhstan.



- Proposal for a temporary electronic commerce moratorium.
- Following-up initiating a prevention investigation against the imports of the Arab Republic of Egypt of aluminum products against all states of the world except for developing countries, less than 3% of the total imports.
- Following-up on the ratification of the amended protocol of the Agreement on Trade-Related Aspects of Intellectual Property Rights.
- Statement of the Legal Arbitration Panel regarding the measures taken by Kingdom of Saudi Arabia against Qatar in relation to intellectual property rights.
- Virtual training workshop on the HS.
- Notification submitted by the GCC States to the WTO Committee on Technical Barriers to Trade.
- Agreement on Agriculture's Reference Notes
- Notification submitted by the GCC States in accordance with Article of the Safeguards Agreement b12.
- Integrated Database of data and tariffs for items imported to the State of Kuwait.
- India and South Africa proposal for the moratorium on electronic commerce.
- Proposal for the moratorium on electronic commerce.
- Vacancies in the World Intellectual Property Organization.
- Status of submission of integrated database notifications.
- Following-up the WTO periodic notifications arising from the State of Kuwait until 30 June 2020.
- WTO report on the role of electronic commerce in light of the rapid spread of Coronavirus.
- WTO report on the role of electronic commerce
- Following-up and reporting to the Undersecretary of the final list of candidates for the post of the next WTO Director-General.
- Invitation to participate in the virtual workshop on food security and international trade in light of Corona pandemic.
- E-Learning courses at the World Trade Organization.
- Invitation to participate in the virtual workshop on food security and international trade in light of Corona pandemic.
- Following-up the opinion of the General Secretariat of the GCC States on India's proposal for special and differential treatment for the least developed countries.
- Importing beef and restoring Colombia's FMD-free status with vaccination
- Publication of the International Trade Center on the competitiveness of small and medium enterprises
- Annual evaluation of the extent to which government agencies benefit from the activities and programs provided by specialized organizations for the year 2019.
- Postponement of the UNCTAD Fifteenth Ministerial Conference.
- Statement on the role of the Department in anti-dumping.
- Note on ratifying the amended protocol to the Agreement on Trade-Related Aspects of Intellectual Property Rights (TRIPS).
- Legal Arbitration Report on Measures Taken by the Kingdom of Saudi Arabia against the State of Qatar in respect of intellectual property rights.

- Anti-Dumping Notification submitted by the GCC States in accordance with Article (16.4) of the Anti-Dumping Agreement.
- Report of the virtual meeting of the World Intellectual Property Organization at ambassadorial level.
- Data request on work information of the national intellectual property offices.
- Launching the new WIPO service, "PROOF WIPO".
- WTO report on the impact of Coronavirus on small businesses.
- ETO E-Learning courses.
- Notifications submitted by the State of Kuwait to the WTO Committee on Sanitary and Phytosanitary Measures.
- Report issued by the United Nations Conference on Trade and Development on the potential impact of Coronavirus pandemic on foreign direct investment and global value chains.
- Report of the ITC Virtual Meeting on Supporting MSMEs during Coronavirus crisis.
- Report of the virtual meeting of WTO Council on Trade for Services.
- Report of the United Nations Conference on Trade and Development on the quest to overcome the challenge of Corona crisis
- Report of the United Nations Conference on Trade and Development on monitoring investment policies in light of the rapid spread of Coronavirus.
- Setting the new date proposed by Barbados for the UNCTAD Fifteenth Ministerial Conference.
- Request to submit notifications to the Support and Countermeasures Committee.
- Technical Barriers to Trade Notification System.
- Status of the Harmonized System schedule conversion.
- Draft consolidated text on consultations.
- Report of the informal meeting of the Preparatory Committee for the Fifteenth Ministerial Conference of the United Nations Conference on Trade and Development (UNCTAD).
- Annual reports for the year 2020 of the committees and working groups of the Council on Trade for Services.
- Notifications of technical obstacles to technical trade submitted by the GCC States to the World Trade Organization.
- The annual report of the WTO Committee on Agriculture for the year 2020.
- Report of the meeting on the Investment Facilitation for Development Initiative.
- Questionnaire on designs for graphic user interfaces, icons and typefaces and the protection of national marks in Member States and the report of the Forty-Third Session Meeting of the Standing Committee on the Law of Trademarks, Industrial Designs and Geographical Indications WIPO.
- The annual report of the WTO Council on Trade for Services for the year 2020.
- The annual report of the Council on Trade in Goods at the World Trade Organization for the year 2020.
- Partial recovery in global merchandise trade volume in the third quarter of 2020.
- Annual Report of the Informal Working Group on Micro, Small and Medium Enterprises (MSMEs) for the year 2020.



- Annual report of the WTO Committee on Trade and Environment for the year 2020.
- Annual report of the WTO Working Group on Trade and Technology Transfer for the year 2020.
- Request to submit the semi-annual report of the WTO Anti-Dumping Committee, for the period 31st July – 31st December 2020.
- Annual Report of WTO Council for Trade-Related Aspects of Intellectual Property Rights (TRIPS) for the year 2020.
- Invitation to participate in the WTO virtual educational session on trade.
- Following-up and reporting to the Undersecretary regarding the discussions on the date and venue of the Twelfth Ministerial Conference of the World Trade Organization within the framework of its General Council.
- Following-up and reporting to the Under-Secretary of the Ministry of Foreign Affairs to postpone the UNCTAD Fifteenth Ministerial Conference due to the global conditions of Corona pandemic.
- Following-up with the office of the Undersecretary for a high-level vacancy in the UNCTAD.
- Contribution of the State of Kuwait to the World Trade Organization for the year 2021.
- Discussions on the Trade and Health Initiative “Covid-19 and Post-Pandemic Period” within the framework of WTO General Council.
- Notifications of the Committee on Technical Barriers to Trade submitted by the GCC States to the World Trade Organization.
- Notifications from the European side about a British product that entered the State of Kuwait.
- Ratification of the amending protocol to the Agreement on Trade-Related Aspects of Intellectual Property.
- Notifications by the State of Kuwait submitted to the Committee on Sanitary and Phytosanitary Measures at the World Trade Organization.
- Handbook of Education and Training Programs of WIPO Academy for the year 2020.
- Vacant position in the World Trade Organization
- Following-up and reporting to the office of the Undersecretary of the Ministry to postpone the meeting of the General Council to adopt the decision of the new WTO Director General until further notice.
- WIPO Questionnaire on the International Search Report and Written Opinion.
- The European Green Deal, the European Union’s Carbon Border Adjustment Mechanism.
- States’ position on submitting notifications to the governmental commercial working group.
- Report of the meeting of the Trade Facilitation Committee of the World Trade Organization
- WIPO inquiries regarding proposed technical cooperation activities during the year 2021 with the State of Kuwait.
- Ratification of the amending protocol to the Agreement on Trade-Related Aspects of Intellectual Property.
- Following-up and addressing the state authorities in terms of the recommendations of the (54) Meeting of the World Trade Organization Committee for the GCC States.
- Request to support Singapore’s proposal on the World Food Program.

- Extension of the registration deadline for the virtual regional workshop on agriculture for Arab and Middle Eastern countries.
- Questionnaire about the request for evaluation of the Regional Office for the Arab States.
- Report of the United Nations Conference on Trade and Development on foreign direct investment for the first half of the year 2020 in light of COVID-19 crisis.
- Report of the item related to halal feed for GCC States during the meeting of the Committee on Technical Barriers to Trade in the World Trade Organization.
- Members of the WTO Group of Ninety and their proposals for special and differential treatment.
- Notifications by the State of Kuwait submitted to WTO Committee on Sanitary and Phytosanitary Measures.
- Notifications of the Committee on Technical Barriers to Trade submitted by the GCC States.
- Draft decisions of exemptions in terms of the schedules of concessions for the Harmonized Customs System.
- Invitation to participate in the sub-regional virtual meeting on intellectual property and public health for some Arab countries.
- Notification of sanitary and phytosanitary measures submitted by GCC States to the World Trade Organization.
- World Customs Organization's work in response to the COVID-19 outbreak.
- Statement on Trade and Environmental Sustainability.
- Report of the meeting of the Twenty-Fifth Session of the Committee on Development and Property of WIPO.
- List of Persons Accepted to Participate in the Regional Virtual Training Course on Trade Policies for Arab Countries and the Middle East.
- New forms for some notifications under WTO Safeguards Agreement

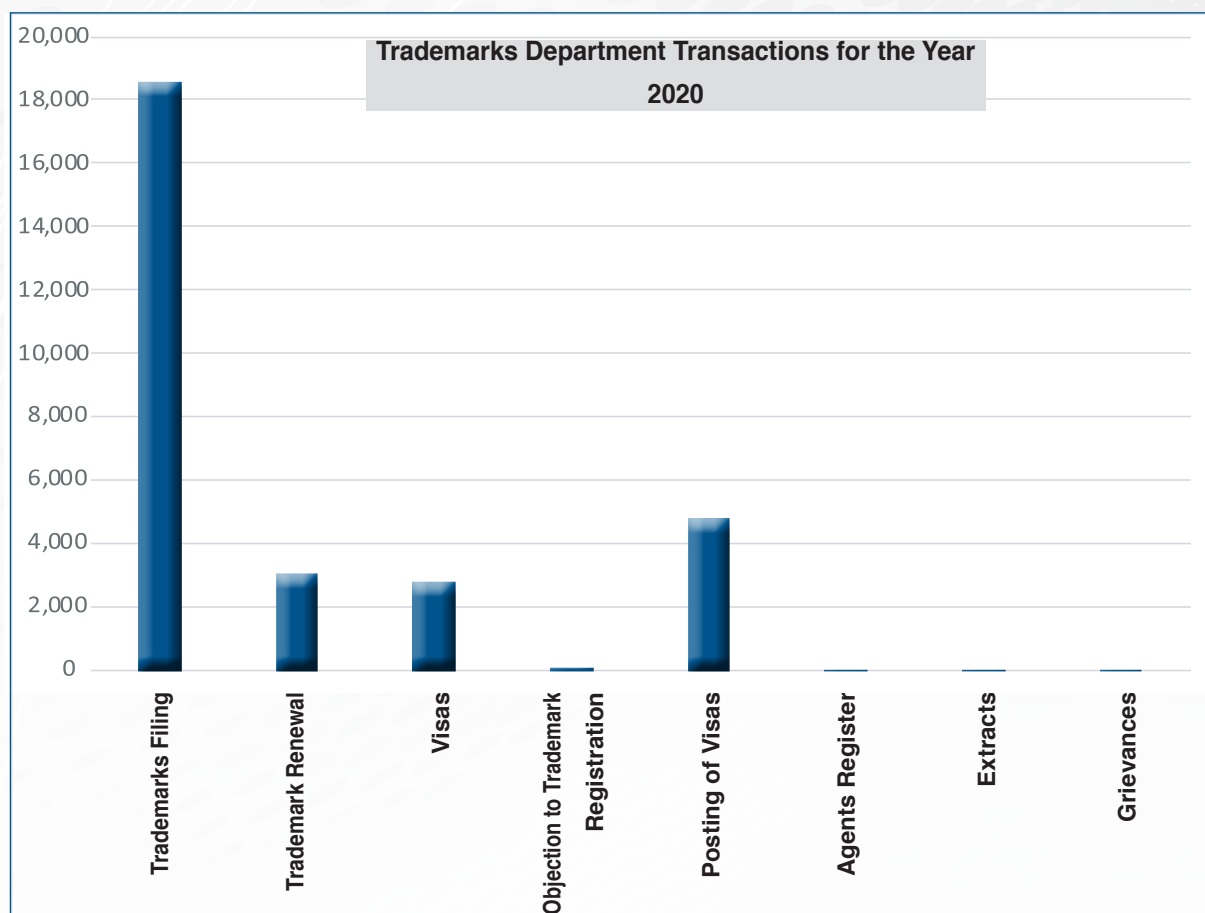
Second: Trademarks and Patents

There are many ways to distinguish one commodity from another by mere appearance. Among these means are trademarks. Trademarks and Patents Department continues to simplify the procedures for registering and documenting trademarks, patents and industrial designs and drawings, with a view to stimulate commercial movement.

Total number of trademarks has amounted to 29,456 transactions during the year 2020, with a decrease of about 42% compared to last year, where the biggest share was for trademarks filing, with 18,582 transactions, with a decrease of about 45% compared to last year, followed by visas' posting amounting to 4,782 transactions, with a decrease of about 30% compared to last year. As for trademark renewals, they amounted to 3,100 transactions, with a decrease of about 24% compared to last year.



Trademarks Section Achievements During the Year 2020



Transaction Type	Number of Transactions			Fees (KD)		
	2020	2019	Change (%)	2020	2019	Change (%)
Trademarks Filing	18,582	33,990	-45	1,376,305	4,267,845	-68
Trademarks Renewal	3,100	8,098	-24	834,730	1,107,732	-25
Visas	2,826	5,351	-47	65,805	152,380	-57
Objection to Trademark Registration	78	226	-65	7,360	20,270	-64
Visas Posting	4,782	6,852	-30	181,580	252,725	-28
Agents Register	20	74	-73	2,800	6,370	-56
Extracts	59	264	-78	2,635	9,960	-74
Grievances	9	301	-97	405	13,525	-97
Total	29,456	51,156	-42	2,471,620	5,830,807	-58

Third: International Relations Department

Key achievements of monitoring international relations during the year 2020:

The first meeting of the Kuwaiti-Indonesian Joint Committee for Commercial Cooperation, held on Wednesday, 25th of November 2020, via audio-visual communication.

Fourth: Gulf and Arab World Affairs

One of the main objectives of foreign trade is to diversify the national income of the State of Kuwait and work to increase exports of Kuwaiti origin and develop re-export trade, which can only be achieved by opening new markets for them and developing the previous traditional Arab and foreign markets. Hence, the Ministry focused on every aspect that supports and activates that trend in the field of exhibition affairs and commercial promotion both locally and abroad.

First: Achievements of the Monitoring the Arab World Section during the year 2020:

1. The 105th Session of the Economic and Social Council was held during the period 2nd – 6th February 2020, at the General Secretariat of the League of Arab States (Cairo).
2. The meeting of the Implementation and Follow-up Committee (94) was held on 23/08/2020 via video conferencing at the Ministry of Finance.
3. The 3rd meeting of the Standing Technical Committee for the Arab Rules of Origin was held on 30/11 – 01/12/2020 via video conferencing at the Ministry of Finance.
4. The 50th meeting of the Implementation and Follow-up Committee was held on 8th – 9th of December 2020 via video conference technology at the Ministry of Finance.

Second: Achievements of Monitoring Gulf Affairs Section during the Year 2020:

1. The (59th) Trade Cooperation Committee meeting was held in September 2020.
2. The meeting of the Fourth Session of the Joint Higher Committee between the State of Kuwait and the United Arab Emirates was held on 2nd November 2020.
3. The discussion meeting on the Free Trade Agreement with other countries and economic blocs was held on 22/11/2020.
4. Consultative meeting was held between their Excellencies the Ministers of Commerce in the GCC States and the Heads of the Federations and Chambers of the GCC States on 04/11/2020.
5. Meeting to discuss the issue of Intra-GCC Trade was held on 13/12/2020.
6. The second meeting to discuss the issue of free trade agreements with countries and groups of other economic blocs was held on 22/12/2020.



7. Meeting of the Fifth Session of the Joint Higher Committee between the State of Kuwait and the State of Qatar was held in November 2020.

Fifth: Exhibitions

Exhibitions Department Achievements:

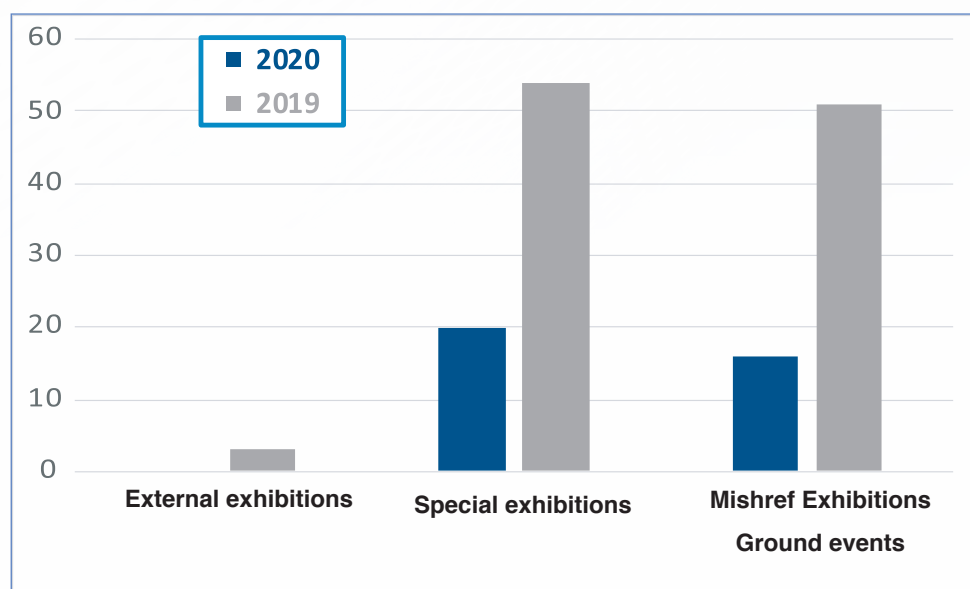
Exhibitions are the window of the seller and producer of their goods and production to the consumer, regardless of their location inside or outside the state. The Ministry has been active in this field and has agreed to hold (36) exhibitions during the year (2020). All exhibitions were inside Kuwait only, distributed between (20) private exhibitions and (16) exhibitions that were held in the Exhibition Grounds in Mishref.

For more details, see the following tables:

Number of internal and external exhibitions during the year 2020 compared to the year 2019

Item	2020	2019	Change (%)
External exhibitions	-	3	-
Special exhibitions	20	54	(63)
Mishref Exhibitions Ground events	16	51	(69)
Total	36	108	(67)

Ministry's activity in the field of exhibitions during the year 2020 compared to the year 2019



Foreign Exhibitions in which the State of Kuwait Participated During the Year (2020)

Exhibition Name	Exhibition Period		Hosting State
	From	To	
None			

Development of Local and Foreign Exhibition Numbers During the Period (2016-2020)

Item	Local Exhibitions	External Exhibitions
2016	126	4
2017	143	1
2018	121	4
2019	105	3
2020	36	-

Sixth: Export Development Section

Kuwait's total exports to the countries of the world during the year (2020) of Kuwaiti products amounted to about (146) million Kuwaiti dinars, where the share of the Arab countries amounted to 32%, compared to (18%) to foreign countries of the total exports. Gulf states percentage amounted to about (50%) of the total exports, in addition to noticeable decrease in exports this year estimated by about 21% compared to last year.

First: Arab States:

The value of products of Kuwaiti origin that were exported during the year (2020) to these countries amounted to about (46) million Kuwaiti dinars, mainly to Iraq with an estimated rate of 39% of the total exports to Arab countries, followed by Jordan with an estimated rate of 24%, then comes Egypt with an estimated percentage of 14% and the remaining products are being exported to Yemen, Syria, Lebanon, Morocco, Tunisia, Libya, Sudan, Algeria, Palestine, Somalia and Djibouti. It is also noted that there has been a decrease in exports this year by an estimated 27% compared to last year.

Second: Other States of the World:

The value of Kuwaiti-origin products that were exported during the year (2020) to these states amounted to about (26) million Kuwaiti dinars, where about 29% of these exports were to Turkey, followed by Belgium in the second place with an estimated rate of about 18% of the total exports to foreign states and the remaining were mainly to France, Luxembourg, Spain, Italy



and other states. It is noted that there was a decrease in exports this year, estimated at about 45% compared to last year.

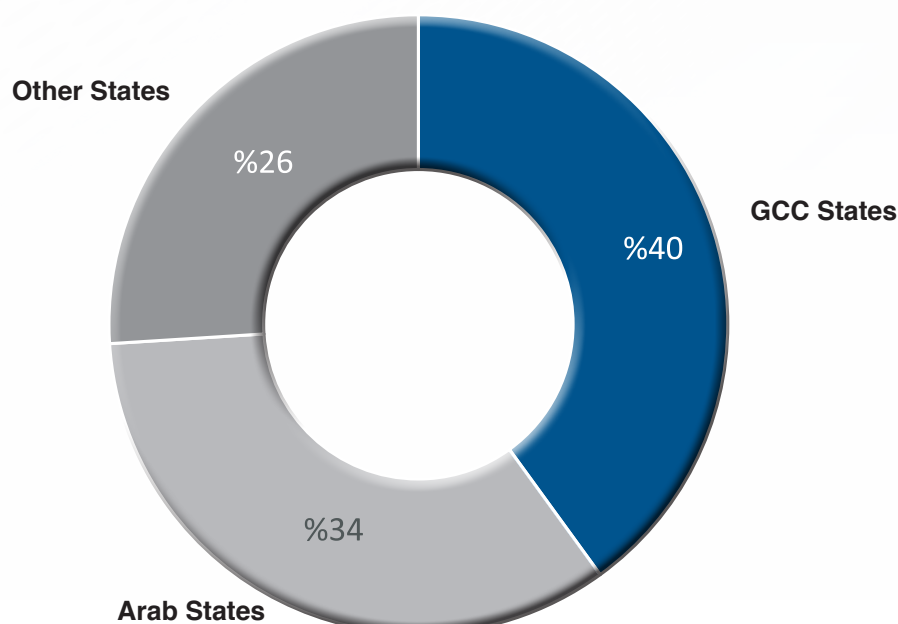
Third: Arab Gulf States:

The value of Kuwaiti-origin products that were exported during the year (2020) to these states amounted to about (73) million Kuwaiti dinars, where about 38% of these exports were to Qatar, followed by the UAE in the second place with an estimated rate of about 30% of the total exports to Gulf states and the remaining were mainly to the Kingdom of Saudi Arabia, Bahrain, and Oman. It is noted that there was an increase in exports this year, estimated at about 1% compared to last year.

Kuwaiti Origin Exports to States of the World during the year 2020 compared to the year 2019

States	No. of Certificates			Value of Exports (to the nearest KD 1000)		
	2020	2019	(%) Changes	2020	2019	(%) Changes
Arab States	2,649	3,803	-30	46,064	63,161	-27
Other World States	916	1,066	-14	25,983	47,375	-45
GCC States	8,434	9,964	-15	73,454	72,602	1
Total	11,999	14,832	-19	183,138	-21	

Distribution (%) of the State of Kuwait's Exports to the World During the Year 2020

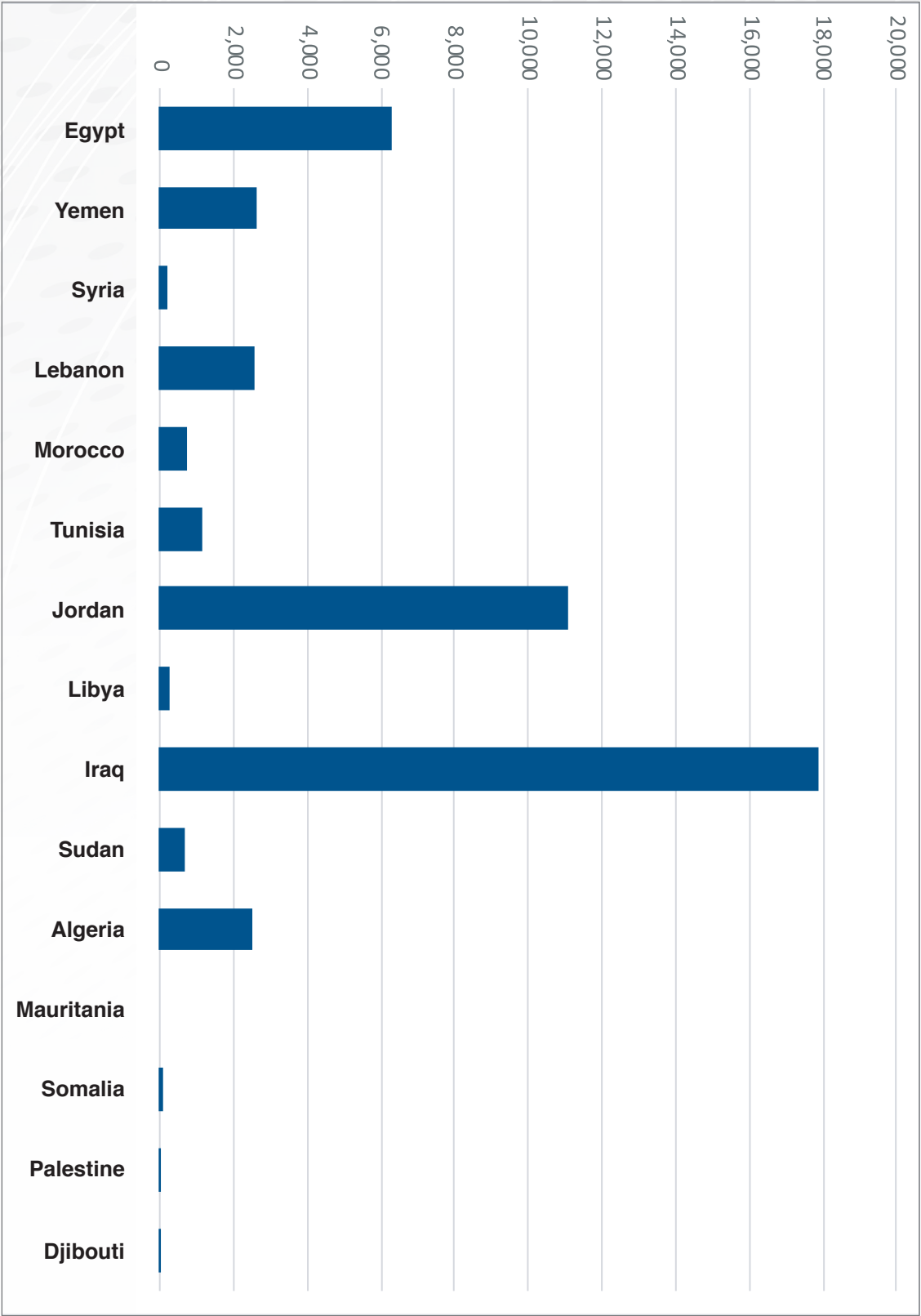


Kuwaiti Origin Exports During the Year 2020 to Arab States (Excluding Exports of Oil and Petroleum Products) (Value to the nearest KD 1000)

Total Value		No. of Certificates		Months	Item
2019	2020	2019	2020	States	
10,485	6,292	274	186	Egypt	1
2,479	2,652	183	143	Yemen	2
123	214	15	28	Syria	3
5,377	2,551	330	214	Lebanon	4
1,698	759	73	46	Morocco	5
1,761	1,133	144	111	Tunisia	6
13,210	11,066	1,875	1,401	Jordan	7
303	245	16	16	Libya	8
22,791	17,879	723	399	Iraq	9
668	663	43	29	Sudan	10
4,098	2,513	96	62	Algeria	11
28	—	1	—	Mauritania	12
140	71	30	11	Palestine	13
-	12	-	1	Somalia	14
-	14	-	2	Djibouti	15
63,161	46,064	3,803	2,649	Total	



Value of Kuwait Origin Exports to Arab States During the Year 2020



**Kuwaiti Origin Exports During the Year 2020 to Other World States
(Excluding Exports of Oil and Petroleum Products)
(Value to the nearest KD 1000)**

States	No. of Certificates (2020)	Total Value
Turkey	250	7,479
Italy	51	1,406
Spain	87	1,709
Belgium	59	4,727
Portugal	15	256
Britain	6	38
Germany	4	20
Greece	14	149
France	96	3,084
Holland	7	306
Cyprus	9	223
Slovenia	14	268
Australia	1	12
Guinea	9	320
Sweden	3	27
Pakistan	2	11
Bulgaria	9	147
Poland	23	473
Sri Lanka	7	123
Bangladesh	3	8
America	14	154
India	19	457
Liberia	8	67
Lithuania	4	30
Ethiopia	2	13
Nigeria	3	74
Hong Kong	6	1,123

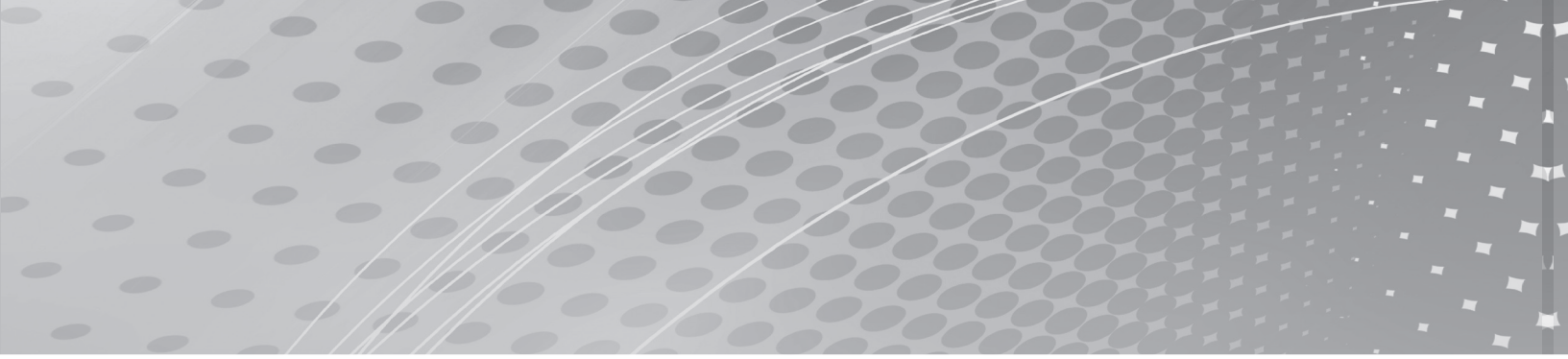


States	No. of Certificates (2020)	Total Value
Singapore	2	55
Ukraine	9	161
Luxembourg	168	2,985
Canada	4	39
Colombia	1	10
Peru	1	6
Chile	1	6
Korea	1	3
Mozambique	1	3
Maldives	1	*
Total	916	25,983

**Kuwaiti Origin Exports During the Year 2020 to GCC States
(Excluding Exports of Oil and Petroleum Products)
(Value to the nearest KD 1000)**

States	No. of Certificates (2020)		Total Value	
	2020	2019	2020	2019
Saudi Arabia	3,864	3,695	15,887	13,974
Qatar	1,662	2,858	27,781	27,947
UAE	1,590	2,108	21,989	26,529
Sultanate of Oman	485	590	2,306	2,197
Bahrain	833	713	4591	1,955
Total	8,434	9,964	73,454	72,602







Part Seven

Financial and Administrative Affairs





First: Finance Affairs

- Thirty-two (32) contracts were signed to support the development of the Ministry's sectors for the fiscal year (2020-2021).
- First state entity to enter the final account during the off days due to the new Coronavirus pandemic.
- Automation of the temporary personal custodies to settle the personal custodies of the of the agents.
- Automation of electronic linking and conducting transactions through automated systems to avoid the use of manual books.
- Automation of deductions for days of absence from work and delay by the Ministry's employees, from a manual system to an automated system, through the integrated system program.

Second: Administrative Affairs

- Preparing an automated program to send attendance sheets for all Ministry employees through that program, so as to ensure that the said sheets are delivered to the Administrative Department soonest possible, in order to have the relevant data entered on a timely basis and saved.
- Granting the authority to enter leaves and leave permissions for all Ministry employees in the automated system of integrated systems and stopping the manual entry of those leaves and permissions, so as to ensure their speedy arrival from external centers and departments.
- Completion of the Ministry's structure with supervisory jobs by placing a number of (110) supervisory jobs during the fiscal year 2020-2021, distributed as follows: assigning new 35 supervisory jobs and designating and assigning 75 supervisory jobs.
- Granting powers to all Ministry employees to access all days of absence and delays related thereto without referring to the Administrative Affairs Department.
- A number of (205) Kuwaiti employees have been appointed to the Ministry's sectors to implement its terms of reference.
- Replacement of (10) non-Kuwaiti employees.

Third: Public Services Department

- Shuwaikh Center, subordinate to the Control and Consumer Protection Sector, was renovated and opened, as the Center has been exposed to a fire that completely destroyed it, including air conditioning, electricity and sanitary works. It has been completely restored, refurnished and handed over to the Commercial Control Department.
- A number of (500) lots have been distributed to the Ministry's employees in the eastern parking lots of the Ministries Complex, where it is for the first time in the history of the Ministry that all employees working at its headquarters have their own parking spots.
- Securing masks for all Ministry employees, as the Ministry provides all its employees with masks on an ongoing basis, in addition to sterilizing the Ministry's buildings.
- The management of the property was transferred from Al-Shuhada' area to the Ministries Complex and premises were prepared for three (3) departments in the main building of the Ministry, namely (the Department of Trademarks and Patents, the Department of Combating Money Laundering and Terrorist Financing Operations and the Department of the Technical Committee of the Price Movement Follow-up Authority). Construction and furniture works were completed and the preparation process is pending the Information Systems Sector's completing the systems' infrastructure so that the departments may be transferred, in order to rationalize rents' expenditures.
- The Ministry of Finance has approved increasing the number of cars from 36 cars to 75 cars, with an increase of more than 100%, which will increase the performance efficiency of the Ministry's employees, especially the commercial control sector. The tender has been announced and the awarding and signing of contracts shall take place in the near future.





Part Eight

Technical Support and Planning





First: Information Systems Center

Key Achievements of the Department of Information Systems Center for the Year 2020:

Implemented Practices

1. Processing and linking the licenses of the Direct Investment Promotion Authority with Kuwait Business Center 2/ 2020-2021.
2. Providing an electronic portal for the procedures of the certificates of origin, 03/2020-2021.
3. Maintenance, operation and restructuring of the services provided by the Trademark and Patent Department, 04/2020-2021.
4. Development of the restructuring of the Electronic Registry System, 05/2020-2021.
5. Automation of the Exhibition Organizing Regulations, 06/2020-2021.
6. Updating the connectivity data and developing the Money Laundering and Terrorist Financing Department services portal, 07-2020-2021.
7. Updating and developing a portal for the work procedures of the Consumer Protection Department, 08-2029-2021.
8. Precious Metals Department development portal, linking it with the authorities and updating the collection of services fees automatically for the Ministry of Trade and Industry. 09/2020-2021.
9. Developing, hosting and maintaining the Ministry's website, 10-20219-2020
10. Supply of an electronic system for the correspondence, meetings, tasks and document archiving system, 11/2020-2021
11. Installation, operation and maintenance of antivirus software, 25/2019-2020.
12. Renewal, maintenance, support and update of system software and applications 12/2018-2019.
13. Installation and operation of internet lines and information transmission for the Ministry of Commerce and all its external centers, 24/2019-2020.
14. Subscriptions of the telephone network and the internet internal at KIPCO, Contract No. 04/2019-2020.
15. Extension of maintenance of computer sets and attachments, 15/2017-2018.
16. Extending the provision of technical cadres to manage the information systems center, 16/2019-2020.
17. Maintenance of corporate systems and commercial licenses for the Companies Sector of the Ministry of Commerce and Industry, Contract No. 04/202-2021.

Implemented Programs and Systems

1. Supply, installation and operation of digital certificates and the application of K-Net payment service update for Kuwait Business Center services site.
2. Development of software for issuing import licenses online.
3. Development of activity reports software for the Ministry of Interior and automatic linking of approvals for state security activities.
4. Developing screens to update the data of joint stock companies and their branches online.
5. Developing a software for data query with security authorities.
6. Developing a software for matching companies' addresses with licenses' automatic numbers.
7. Developing a software for the dates set for documenting the Articles of Incorporation at Kuwait Business Center.
8. Supplying load distribution program licenses for application servers.
9. Supplying a cloud infrastructure support software and adding applications servers.
10. Supplying a software for linking with your "Shlonak" application for medical quarantine data.
11. Supplying licenses and a software for the protection and insurance of data traffic for the Ministry's environment and encryption certificates to the Ministry's new sites.
12. Supplying the works, services and software for the application servers, as well as the test and development environment databases.
13. Supplying a software for recording payment data for transactions and collecting them on-line (Touri).
14. Supplying works and software for processing, correcting and preparing precious metals inspection system data.
15. Supplying licenses to run Oracle databases on a cloud test environment.
16. Supplying a software to open and close services automatically for Kuwait Business Center's site.
17. Developing screens to update the data of joint stock companies and their branches online.
18. Developing data link of mobile vehicle licenses with the Public Authority for Manpower for national labor support data.
19. Providing licenses for WhatsApp messaging services to serve consumer protection.
20. Developing a software to track movements on commercial licensing records.
21. Developing a software for linking with forensic evidence on the updated Ministry portal.
22. Developing, updating and amending the requirements for licensing mobile vehicles in accordance with the Ministerial Resolution.
23. Developing and updating a software for electronic payment transactions for the new version.
24. Developing a software for the dates set for documenting the Articles of Association.
25. Developing a software for matching companies' addresses with licenses' automatic numbers.
26. Developing a program for linking, exchanging data and querying with security authorities.
27. Developing a companies' data query software using the entity's civil number.
28. Purchase of a 500 thousand SMS bundle.



29. Purchase of intrusion protection licenses.
30. Purchase of infrastructure licenses.
31. Purchase of a license for hosting email server.
32. Purchase of support package licenses.
33. Purchase licenses for expandable storage software.
34. Purchase of software and licenses to use and store embedded video interviews.
35. Maintenance of backup work and readiness to recover from disasters.
36. Maintaining and updating of WIPO servers.
37. Creating an electronic portal for business owners to review international activities online.
38. Maintenance of integration software between the Ministry of Commerce and the Chamber of Commerce and Industry.
39. Updating WebLogic Applications Enterprise Servers.
40. Supplying software for online renewal of commercial licenses.
41. Implementation of services to update international activities to serve the citizen and train users.
42. Developing and modernizing licensing services for mobile vehicles.
43. Maintenance of online commercial registration certificate issuance systems.
44. Individual licenses for international activities update works.

Purchases

1. (45) Black Color Packages for Kyocera printer.
2. Air conditioner for the Data Center room.
3. (25) Lenovo laptop.
4. (200) Color printers.
5. (200) Computer sets.
6. (15) switch 24 ports and (15) switch 48 ports.
7. Network cables, network cables' testing device and power distributors.
8. Ink for printers: hp page wide pro 477dq mfp and Xeros phaser 3330.
9. Ink for K973 HP printer.
10. Flash memories, 16 and 64 GB.
11. (250) HP PRO Desktops PS.
12. (200) Dell Computers.
13. Central SAN Storage units.
14. Interactive cameras.
15. Cameras for personal computers.
16. Ink for HP Laser Jet Enterprise 500 Color M553N.
17. Ink for Hp and HP Color Laser Jet PRO M254 DW Laser Jet Pro M203DW.
18. Support package licenses.
19. (3) Routers, 5G Internet Chip.



Others:

1. Linking with Public Authority for Manpower
2. Linking with Kuwait Clearing Company
3. Linking mobile vehicle licenses data with Public Authority for Manpower for National Labor Support Data.
4. Linking with the Ministry of Health (Shlonak) Program
5. Linking with the Public Authority for Civil Information (Persons' address data).
6. Linking with the Credit Information Network Company (Ci-Net).
7. Linking with the Ministry of Affairs (Family Care)
8. Link with the restructuring program

Second: Administrative Development and Training

Achievements of the Administrative Development and Training Department 2020:

Training Section Statistical Statement of the Number of Trainees and Training Courses in the Period 01/01/2020-31/12/2020:

Minister's Office Sector

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Minister's Office	-	-
Minister's Office Management	2	5
Public Relations Department	3	5
Audit and Inspection Office	2	2
Single Window Department	1	2
Total	8	14



Deputy Minister's Office Sector

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Deputy Minister's Office	-	-
Deputy Minister's Office Management	1	1
Technical Office	-	-
Free Zones Department	-	-
Supply Department	3	10
Total	4	11

Assistant Undersecretary for Legal Affairs Sector

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Legal Affairs	-	-
Legal Studies Department	2	3
Lawsuits and Contracts Department	2	1
Total	4	4

Assistant Undersecretary for Control and Consumer Protection

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Control and Consumer Protection	-	-
Technical staff of the Advisory Committee for supervising commodities and setting their prices	-	-
Studies and Commercial Support Department	1	2
Commercial Fraud Suppression and Awareness Department	2	6
Consumer Protection Department	1	2
Survey and Commercial Studies and Price Control Department	-	-
Commercial Control Department	1	1
Total	5	11

Assistant Undersecretary for International Organizations and Foreign Trade

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary International Organizations and Foreign Trade	-	-
Global Organizations Department	1	1
Copyrights Department	-	-
Trademarks and Patents Department	2	5
International Relations Department	-	-
Gulf and Arab World Affairs Department	2	3
Total	5	9

Assistant Undersecretary for Companies and Commercial Licenses Affairs

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Companies and Commercial Licenses	-	-
Companies and Joint Stocks Department	1	1
Individuals Companies Department	3	3
Commercial Licenses Department	2	3
Insurance Department	-	-
Commercial Register Department	4	4
Small and Medium Enterprises Licensing Department	-	-
Total	5	9

Assistant Undersecretary for Technical Affairs and Trade Development

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Technical Affairs and Trade Development	-	-
Commercial Service Centers Department	-	-
Precious Metals Department	3	9
Property Department	2	2
Anti-Money Laundering and Terrorist Financing Office	1	1
Total	6	12



Assistant Undersecretary for Financial and Administrative Affairs

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Financial and Administrative Affairs	-	-
Financial Affairs Department	2	3
Administrative Affairs Department	9	10
General Services Department	1	2
Total	12	15

Assistant Undersecretary for Technical Support and Planning Affairs

Organizational Units	Number of Courses	Number of Trainees
Secretary of the Assistant Undersecretary for Technical Support and Planning Affairs	-	-
Information Systems Center Department	2	3
Management Development and Training Department	1	2
Planning and Research Department	-	-
Economic Reform Programs Implementation Follow-Up Office	1	1
Total	4	6

Assistant Undersecretary Courses

Organizational Units	No. of Courses
Assistant Undersecretary for Control and Consumer Protection Affairs	-
Assistant Undersecretary for Companies Affairs and Commercial Licensing	1
Assistant Undersecretary for Technical Affairs and Trade Development	-
Assistant Undersecretary for International Organizations Affairs and Foreign Trade	-
Assistant Undersecretary for Technical Support and Planning Affairs	1
Assistant Undersecretary for Financial and Administrative Affairs	-
Assistant Undersecretary for Legal Affairs	1
Total	3



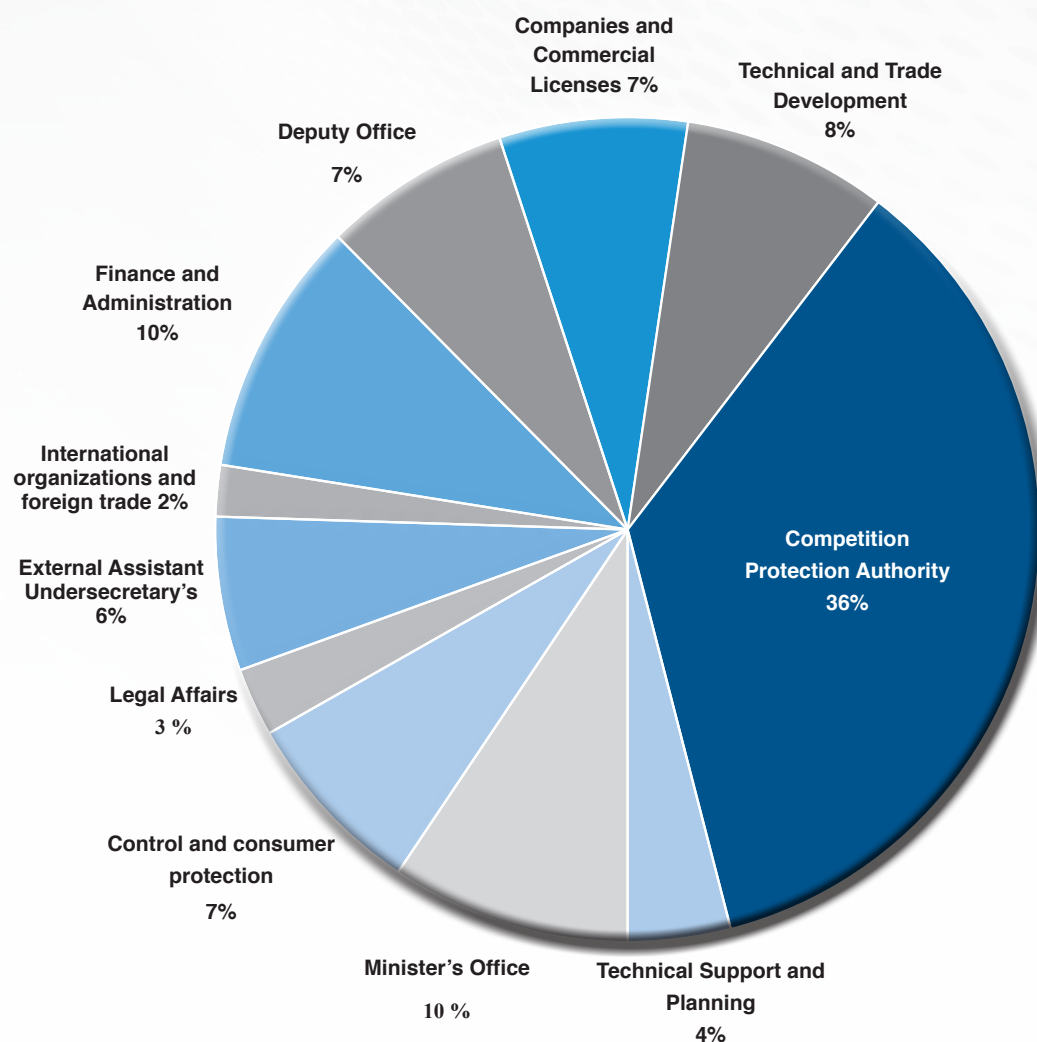
Special courses for the Competition Authority

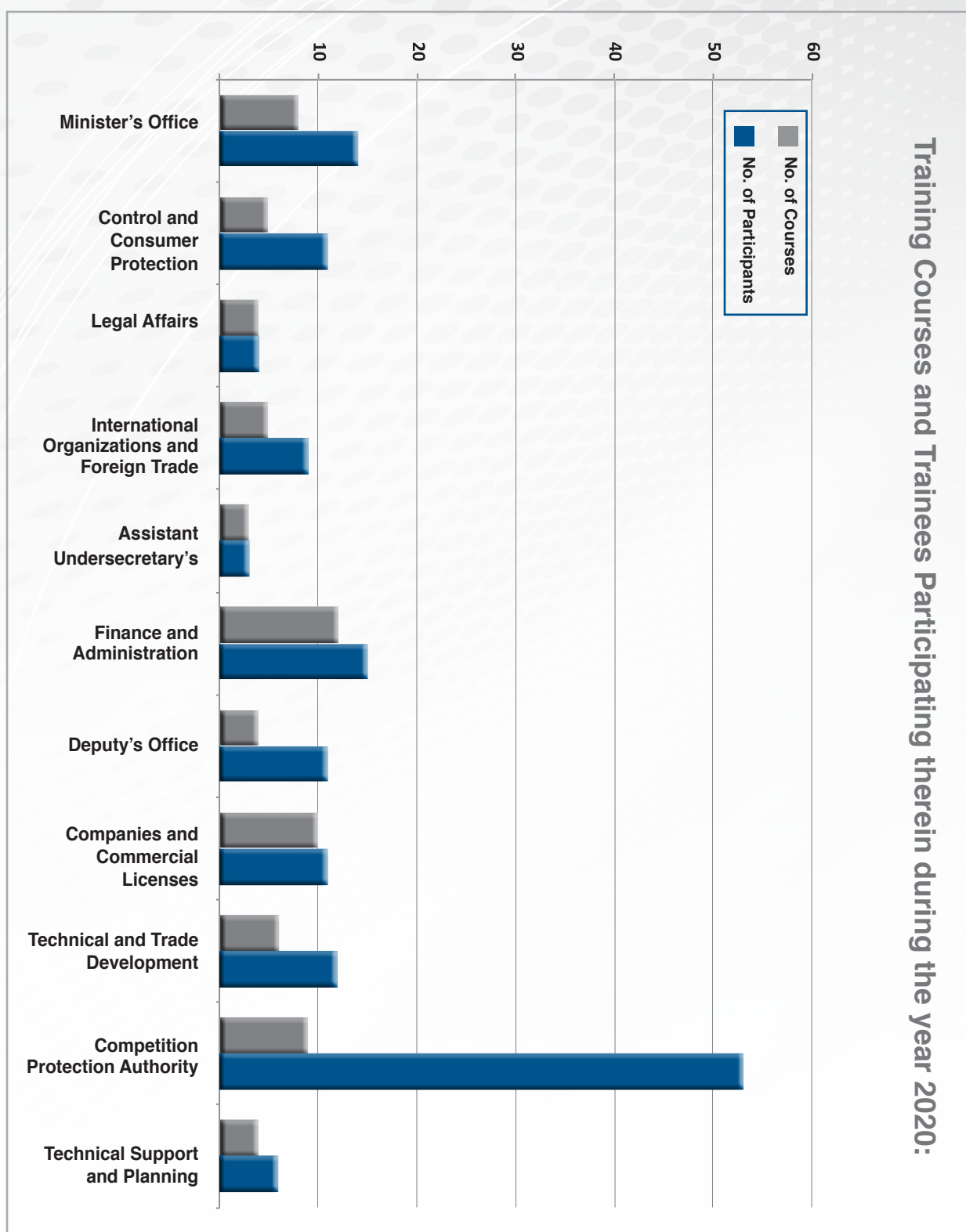
No. of Courses	No. of Trainees
9	53

Total No. of Courses and Trainees

No. of Courses	No. of Trainees
70	151

For participants in training courses at the Ministry departments, (%)
of distribution for the year 2020





Notes:

Total number of courses and trainees for the year 2020 is less compared to previous years, due to the fact that the courses were implemented during the period from 1(1/2020-5/3/2020), thus the training courses were implemented through (ZOOM) program during the last months of General (October-November-December).

Department of Work Methods and Service Development

Work Methods and Service Development Section:

Work Methods and Service Development Section is one of the key sections in the Administrative Development and Training Department, which is specialized in preparing studies on work methods and models in the Ministry by simplifying work procedures for the employee and the auditor alike, in addition to following up on his work with the Work Methods and Service Development Department in the Civil Service Bureau, in order to review and update all data in the Ministries of the state, including the Ministry of Commerce and Industry (Government Services Directory), in which all the services provided by the Ministry are placed to be displayed on website www.csc.net.kw

1. This is in addition to issuing other several guides of the Ministry, as follows:
2. Government Services Guide, found on the Integrated Automated Systems of the Civil Service Bureau, which is constantly updated in the Systems by the Section.
3. Ministry of Commerce and Industry Services Guide (Guideline), which serves the auditors.
4. Ministry's Work Procedures Guides as a whole (each department separately).
5. Ministry of Commerce and Industry Fee Guide, which is concerned only with fees and also serves the public and auditors.

Section Objectives:

- Conducting studies related to work methods and ways, developing the service, preparing research on simplifying procedures and work maps and assisting the Ministry's departments to issue their own work guides.
- Contributing to the issuance of the Procedures Manual, Auditor's Guide (services guides) and other (guidelines) in cooperation with the Ministry's departments.
- Tracing auditors' opinion on the level of services provided by the Ministry and measuring their satisfaction with the level of performance.
- Preparing studies to develop the quality of public services and suggesting setting and developing standards for the performance of public services, using international quality standards.
- Implementing service quality application strategy and programs and coordinating their implementation in cooperation with the various service departments of the Ministry.
- Measuring the degree of change in the performance of public services from objective performance standards.
- Preparing studies for organizing data, files and office systems, and creating information bases for services documented with procedural evidence.
- Participating in attending meetings and committees on methods, simplification of work procedures, service development and coordination with the Civil Service Bureau in this regard.



- Division of work according to the capabilities of each employee to get the best results

Achievements of the Work Methods and Service Development Section:

First: The Ministry of Commerce and Industry Services Guide (Guideline):

- An E-Book has been prepared for the Ministry of Commerce and Industry's new Services Guide, which is in line with recent electronic developments, to be added on the electronic portal of the Ministry of Commerce and Industry.
- Amendment is taking place to the Ministry of Commerce and Industry Services Guide, as most of the service departments included in the guide have updated their services, which has resulted in new conditions and fees being updated.
- New Ministry of Commerce and Industry Services Guide is now being printed electronically (E-Book).

Second: Ministry of Commerce and Industry's Work Procedures Guide:

- A work procedures guide has been prepared for the Ministry of Commerce and Industry, including all sectors of the Ministry of Commerce and Industry, including service and non-service departments; each separately.
- Letters have been sent to the assistant undersecretaries in the Ministry regarding the approval of the Work Procedures Guide for each sector in the Ministry, in preparation for printing the departmental work procedures guide.
- Personal interviews were conducted with the assistant undersecretaries at the Ministry of Commerce and Industry in order to hand them over the mechanisms for their sectors and having them approved thereby.
- Procedures Guide has been received from the various departments in the Ministry over a period of 8 months of continuous work.
- The data of the Work Procedures Guides of the Ministry of Commerce and Industry has been reviewed and updated in line with the electronic changes that occurred in 2020.
- Coordination has been made with a printing company to put the Procedures Guide data into flash drives, which include (9) sectors in the Ministry.
- Work Procedures Guide of the departments is being introduced for (9) sectors in the Ministry, and put them on special flash memories for each sector.

Third: Ministries of Trade and Industry Service Fees Guide:

- Ministry of Commerce and Industry Service Fees Guide is being currently prepared at the request of the Undersecretary of the Ministry.
- New data, services and fees were collected from the Ministry's service departments.
- The Ministry of Commerce and Industry Service Fees Guide is being printed electronically (E-Book).

- Copy of the Ministry of Commerce and Industry Service Fees Guide's cover and internal pages have been sent to the Undersecretary of the Ministry for information and opinion.

Fourth: Government Services Guide (Integrated Automated Systems):

- The services of the Ministry of Commerce and Industry were documented and entered to the Integrated Automated Systems Program, Government Services Guide, and displayed on the Civil Service Bureau website: WWW.CSC.NET.KW.
- Follow-up is being undertaken with the Civil Service Bureau in the Administrative Development Sector to update most of the existing service departments that have been amended in terms of terms and fees.

Monitoring the Development of the Organization and Job Descriptions

Organization Development Section

The nature of work of the Organization Development Section is to prepare studies and regulatory reports, which requires the Department to research and review the laws, regulations and resolutions related thereto, as well as to investigate the nature of similar tasks, whether at the Ministry or other authorities and ministries to prevent overlap and duplication of work, in addition to the necessity of direct and indirect coordination with concerned departments and sectors, which consumes time and requires effort and double focus from the officials and workers in the Section, and then coordination with the Civil Service Bureau regarding its approval and then documenting them with the Integrated Automated Systems.

Achievements of Organizational Development Section:

1. Attending a periodic meeting at the Civil Service Bureau on controlling the organizational structures growth.
2. Holding meetings with the assistant undersecretaries to discuss changing the organizational structure of each sector separately.
3. Meeting with the Undersecretary of the Ministry to discuss his vision regarding the organizational structure.
4. Evaluating the organizational structure propose for the Ministry and preparing the updated organizational guide accordingly.
5. Sending the proposed organizational structure and full terms of reference for the proposed organizational structure to the Civil Service Bureau for review and approval.

Job Description and Evaluation Section

The nature of work of the Job Description and Evaluation Section is to describe and evaluate



the Ministry's jobs, prepare job description cards for all the Ministry's employees and follow up on updating them periodically, or when necessary, in addition to coordinating and cooperating with the Job Description Department at the Civil Service Bureau in terms of job titles and general requirements for job occupants, in order to provide the Ministry with the general database related to job descriptions.

Achievements of the Job Description and Evaluation Section:

1. Preparing and reviewing job description guides for the Technical Office Department.
2. Participating in the preparation and processing of the visual presentation of the Administrative Development and Training Department to be presented to the Undersecretary of the Ministry.
3. Issuing a letter to the Civil Service Bureau regarding "providing the necessary technical support to prepare and update the description", attaching job description guides for all the Ministry's jobs.
4. Providing Ministry employees applying for supervisory job interviews with job descriptions for vacant jobs.

Third: Planning and Research

The Planning and Research Department supervises the preparation of studies and research related to trade development, preparing short and long-term plans and executive programs for them, as related to achieving the Ministry's objectives and following up on their implementation, in addition to providing statistical data related to the commercial activity, in cooperation with various sources of information. The following is a summary of the Department's achievements for the year 2019:

First: Statistics and Data

- Issuing the monthly report of the Amiri Diwan, which contains:
 - Shareholding company licenses.
 - Public Authority for Industry licenses.
 - Supply Department Achievements.
- Providing and collecting annual statistical data for the year (2020) on all activities of the Ministry, in addition to graphs.
- Issuing the indicators of the Ministry of Commerce and Industry (2016-2020).
- Providing monthly statistical data on all activities of the Ministry, in addition to graphs.
- Interviewing information and statistical data seekers and providing them therewith in cooperation with the Information Systems Center.
- Monitoring all changes that occur in the sectors of the Ministry's activities and taking



the necessary measures to provide the statistical data necessary for the preparation of statistics and bulletins.

Second: Research

- Preparing and issuing the “Monthly Commercial Bulletin” that deals with commenting on the works and achievements of the Ministry’s departments during the month, supported by the necessary statistics and illustrations, to be displayed on the Ministry’s website and sent to the office of HE the Minister, the Undersecretary and the Assistant Undersecretaries to several parties outside the Ministry.
- Preparing and issuing the Ministry’s annual report in Arabic for the year (2019), which includes all the achievements of the Ministry’s sectors, accompanied by important statistics and graphs, to be distributed to HE the Minister, the Undersecretary and the Assistant Undersecretaries to several parties outside the Ministry, as well as displaying it on the Ministry’s website.

Third: Planning

- Preparing the development plan projects for the fiscal year (2020/2021).
- Attending the meetings of the working group to follow up on the projects of the development plan for the fiscal year (2019/2020), preparing the minutes of the meeting and following up on the recommendations issued.
- Attending the 2019 Planning Committee meetings, preparing meeting minutes and following up on the recommendations issued.
- Following-up the Operational Plan of the Ministry of Commerce and Industry for the year (2019).
- Following up on the sustainable development goals prepared by the Central Administration of Statistics.

Fourth: Following up on the Government’s Work Plan

- The development plan follow-up data has been entered into the Automated System of the General Secretariat of the Supreme Council for Planning and Development.
- Summary (quarterly) report of the Development Plan 2020/2021 has been prepared periodically.
- The report is being prepared and sent to the Audit Bureau periodically.
- Preparing the obstacles to the Development Plan (2019/2020).



Fourth: Supply

During the year 2020, the Ministry continued to play its role in ensuring the provision of basic commodities and materials necessary for the citizens at acceptable prices, with commitment to the state's policy regarding facing the rise in living expenses by subsidizing the prices of commodities.

The Ministry is concerned with consumer affairs and protection through its undertaking leading and major role in supervising local markets to protect consumers against the manipulation and exploitation they may be exposed to, as well as the policies related to subsidizing goods and ration cards. During the year, several work-regulating ministerial resolutions were issued.

The policy adopted to confront price inflation in the local market stems from the reality of the Kuwaiti economy, which is based on the principle of free economy, on which the state operates, as well as the openness of the local market to all world markets, the supremacy of supply and demand factors and honest competition among traders.

Therefore, the Ministry's intervention in setting prices takes place narrowly; i.e. determining the prices of commodities and basic materials necessary for consumer's life without interfering in determining the prices of other luxury goods that do not fall under the umbrella of pricing, which is left to the factors of supply and demand and the existence of a climate of competition by bringing about the desired effect on price trends and achieving a balance between the interest of merchants and consumers.

Ministry's Role in Facing Price Inflation:

The role of the Ministry in facing inflation and changes in the prices of necessary commodities and foodstuffs can be summarized as follows:

- Implementation of the government's policy to support the prices of basic commodities listed in the ration card, which are sold at specific prices according to ministerial resolutions issued in their regard, such as construction materials; iron, cement and lime bricks.
- Providing the strategic stock of basic commodities and materials (rice, vegetable oils, powdered milk, liquid milk, sugar, lentils, flour, tomato paste and chicken), which meet the needs of the population for up to six months in anticipation of any emergency conditions.
- Preventing the export of materials subsidized by the state to ensure their availability to citizens in continuous abundant quantities and prevent leaking them outside the state due to their low prices.

Cooperating with the competent authorities, such as the Kuwait Catering Company, the Union of Cooperative Societies and Kuwait Flour Mills and Bakeries Company, by providing financial support to these authorities in exchange for providing these materials and paying the rents of regular and refrigerated warehouses and transportation and storage fees. This is for the current situation. As for the general objectives that we expect to achieve, they are:

First Objective: Achieving the principle of effective control over the local market, so as to reach the required balance between the interest of both consumers and merchants. The Ministry has set the executive policy to achieve this objective as follows:

- Consumer's education and rationalization in his daily dealings in the market and his choice of the different alternatives of goods and services, so that he would achieve maximum benefit, in return for what he pays as prices for the offered goods and services.
- Introducing the consumer to the laws and ministerial resolutions issued by the Ministry through the various media channels, which will achieve self-censorship and help facilitate the Ministry's inspection team.
- Continuing the Ministry's oversight by inspecting commercial businesses and public markets to prevent fraud and price manipulation in order to protect the consumer.

Second Objective: To maintain the stability of the citizens' standard of living, ensuring their access to basic commodities at reasonable prices. The Ministry has set the executive policies to achieve this objective, follows:

- Providing the necessary support for basic food commodities and materials in order to reduce the cost-of-living burden and in an effort to reduce the prices of their counterparts in the local market.
- Providing the necessary support for construction materials, such as iron, cement and lime bricks.
- Coordination between the Ministry and other importing and distribution entities; such as Kuwait Supply Company, Union of Cooperative Societies, etc., so as to deliver these goods to citizens easily and quickly through the ration card for first-grade materials or societies' central markets for other items.
- Seeking to maintain a strategic commodity stock of basic materials, achieving the principle of long-term food security.
- Continuous auditing and inspection of distribution agencies to ensure that ministerial resolutions specifying individual shares and selling prices are not violated.
- Working on linking and operating the ration cards automated system in the various catering branches at cooperative societies in all regions of the State of Kuwait, in line with the state's policy for developing its services in all fields and enhancing the current system to be compatible with the application of the Smart Card, which will replace the ration card currently in circulation.

Evolution of the total subsidy value:

Subsidy value during the year (2020) amounted to about (167) Million Kuwaiti Dinars, compared to about (209) Million Kuwaiti Dinars for the year (2019), with noticeably significant decrease, amounting to approx. 20%.

Also noted is an increase in the quantities and value of basic materials for the ration card during the year (2020) compared to the year (2019), estimated at about 2%, where the total basic



materials amounted to about (110.8) Million Kuwaiti Dinars compared to (108.8) Million Kuwaiti Dinars during the year (2019). This includes (Peshawar rice, sugar, lentils, plain milk powder, vegetable oil, tomato paste, chicken, lentils, flour and bread).

As for the various types of infant formula and feeders, the value of subsidy decreased to about (5.5) Million KD during the current year, compared to (5.7) Million KD in 2019, with an estimated decrease of about 3%.

As for the quantities and value of the construction materials subsidized during the year (2020), their value amounted to about (50.2) Million Kuwaiti Dinars, compared to (95) Million Kuwaiti Dinars in (2019), with a noticeable decrease estimated at about 47%. These materials include (iron, cement, lime bricks and white insulating bricks), in addition to the materials and services that were added in May 2014, namely (concrete, cement blocks, air conditioning, sanitary kits, electrical wires, ceramics and porcelain, external cladding and waterproofing).

Subsidy Amounts Disbursed During the Year 2020

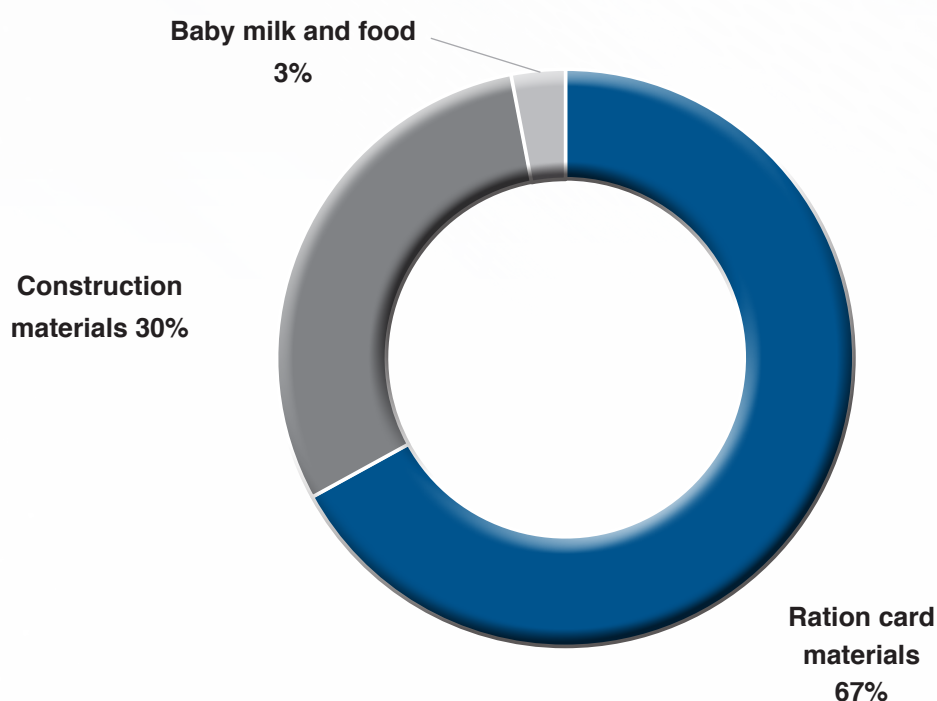
Item	Material		Weight / Unit	Quantities Subsidized	Subsidy Value	
					Dinar	Fils
	(1) Kuwait Flour Mills and Bakeries Company					
Main Stuff	1	Peshawar rice	KG	192944500	960	48755825
	2	Sugar	KG	292360000	400	1963416
	3	Plain powdered milk	Carton of 6 cans	1177669	411	20948877
	4	Vegetable oil	Carton of 6 cans	4597063/500	993	12455468
	5	Tomato paste	Carton	1650162/850	302	13589926
	6	Chicken	KG	34329508/415	536	11355593
	7	Lentils	KG	4500000	-	146475
	8	Flour	KG	-	192	8627597
	9	Bread	KG	-	445	5190415
	Total Main Stuff Subsidy				239	110802596

Item	Material		Weight / Unit	Quantities Subsidized	Subsidy Value	
					Dinar	Fils
Milk and Baby Food	1	Cerelac	Carton of 24 X 0.400 g.	16760	360	315272
	2	Nan baby milk (1)	Carton of 12 X 0.400 g.	15530	264	233397
	3	Nan baby milk (2)	Carton of 12 X 0.400 g.	26024	491	391109
	4	Nan baby milk (3)	Carton of 12 X 0.400 g.	40556	636	453456
	5	Similac Gold Baby Milk (1)	Carton of 24 X 0.400 g.	10689	553	446107
	6	Similac Gold Baby Milk (2)	Carton of 24 X 0.400 g.	15871	805	681738
	7	Similac Gold Baby Milk (3)	Carton of 24 X 0.400 g.	26942	324	932368
	8	Pediasure Complete Baby Feeders +1	Carton of 24 X 0.400 g.	3796	076	124057
	9	Similac Total Comfort Milk (1)	Carton of 24 X 0.400 g.	4752	256	139604
	10	Similac Total Comfort Milk (2)	Carton of 24 X 0.400 g.	5961	258	175122
	11	Similac Comfort Milk (3)	Carton of 24 X 0.400 g.	10761	275	315028
	12	S26 Pro Gold	Carton of 24 X 0.400 g.	4892	506	147416
	13	S26 Promil Gold Milk (2)	Carton of 24 X 0.400 g.	7722	292	232696
	14	S26 Progress Gold Milk (2)	Carton of 24 X 0.400 g.	14500	300	384850
	15	Aptamil Milk (1)	Carton of 24 X 0.400 g.	10010	384	103487
	16	Aptamil Milk (2)	Carton of 24 X 0.400 g.	14550	005	109723

Item	Material		Weight / Unit	Quantities Subsidized	Subsidy Value	
					Dinar	Fils
Milk and Baby Food	17	Babylac Milk (1)	Carton of 24 X 0.400 g.	2450	020	32045
	18	Babylac Milk (2)	Carton of 24 X 0.400 g.	3700	080	43395
	19	Novolac (1)	Carton of 12 X 0.400 g.	4400	640	31264
	20	Novolac (2)	Carton of 12 X 0.400 g.	9700	280	81794
	21	Novolac Genio	Carton of 12 X 0.400 g.	14180	432	119571
	22	Kabrita Gold (1)	Carton of 12 X 0.400 g.	1715	-	25725
	23	Kabrita Gold (2)	Carton of 12 X 0.400 g.	2060	-	30900
	24	Kabrita Gold (3)	Carton of 12 X 0.400 g.	2300	-	34500
	Total Milk and Baby Food Subsidy Value				237	5584631
	Total Subsidy to Kuwait Flour Mills and Bakeries Company				476	116387227
(2) Kuwait Cement Company	Black cement for mortgage beneficiaries		Bag of 50 Kg.	173464	440	166525
(3) Kuwait National Industries Company	Lime bricks for mortgage beneficiaries		Square Meter	9	-	14175

Item	Material		Weight / Unit	Quantities Subsidized	Subsidy Value	
					Dinar	Fils
(4)	1	Cement	Bag	3970251	008	4002013
	2	Iron	Ton	69596	200	12349810
	3	White insulating bricks	Square Meter	149642	139	2572907
	4	Air Condition	Beneficiary	1652	050	9035230
	5	Concrete	Cubic Meter	693358	920	13686886
	6	Cement bricks	Brik	20689000	600	2780601
	7	Bathroom Sets	Beneficiary	2386	500	773104
	8	Electrical wires	Beneficiary	1559	-	2433165
	9	Ceramic and porcelain	Beneficiary	118	-	191730
	10	External cladding	Beneficiary	1466	-	2271780
	11	Waterproofing	Beneficiary	5	-	7875
Total Construction Materials Subsidy					857	50285803
Total subsidy disbursed in the year 2020 is one hundred and sixty-six million and seventy-six thousand and thirty-one dinars and only 333 fils.					333	166673031

Distribution (%) of the Subsidy Value by Major Groups of Materials During the Year 2020

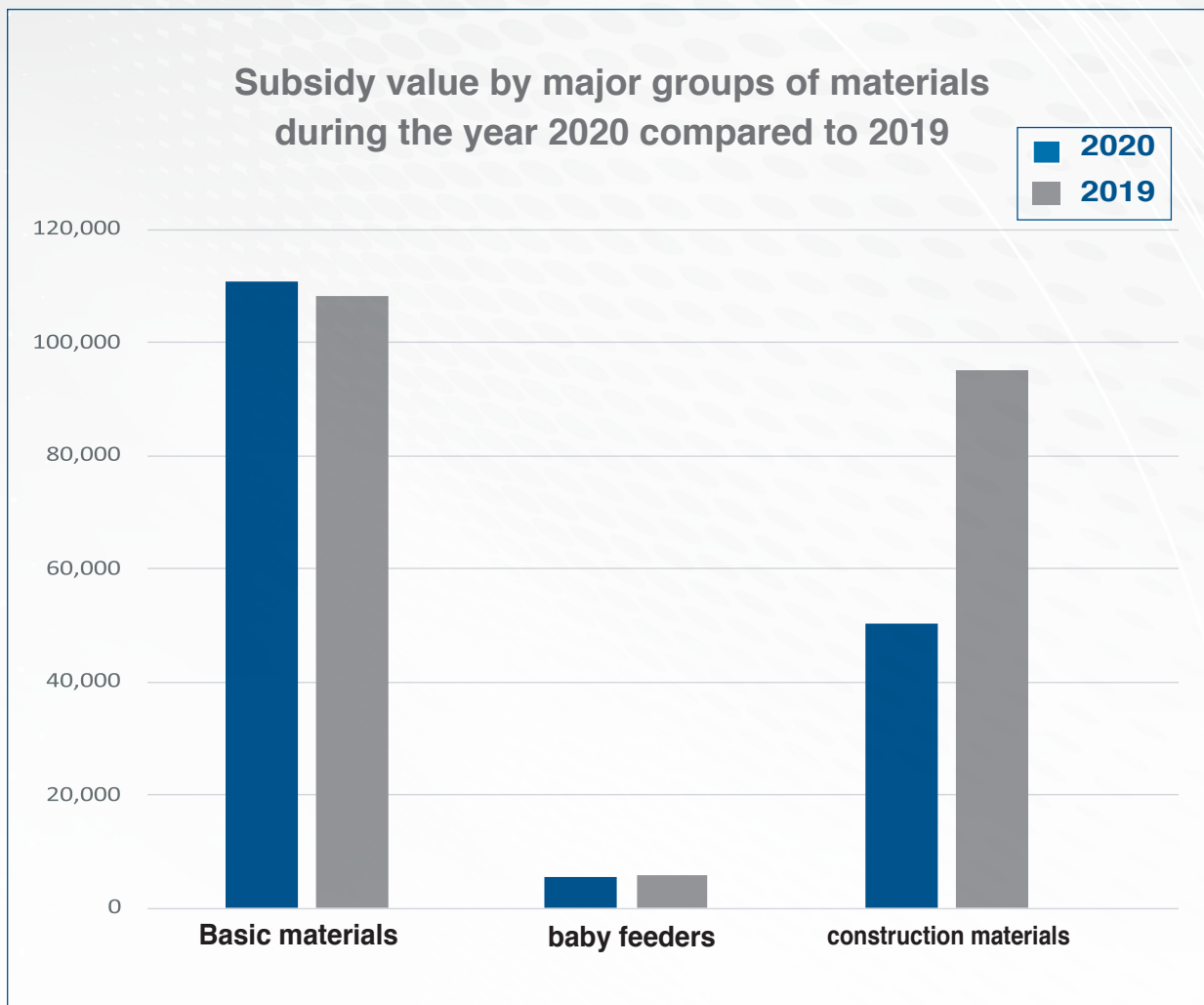


Total Value of Subsidy by Major Groups of Materials During 2020 Compared to 2019 To the nearest (KD 1000)

Items	Value		Change (%)
	2020	2019	
Ration card materials	110,802	108,118	2
Baby milk and food	5,584	5,783	(3)
Construction Materials	50,285	95,081	(47)
Total Subsidy Disbursed	166,671	208,982	(20)

Number of beneficiaries from construction materials from real estate loan holders during the year 2020 compared to 2019

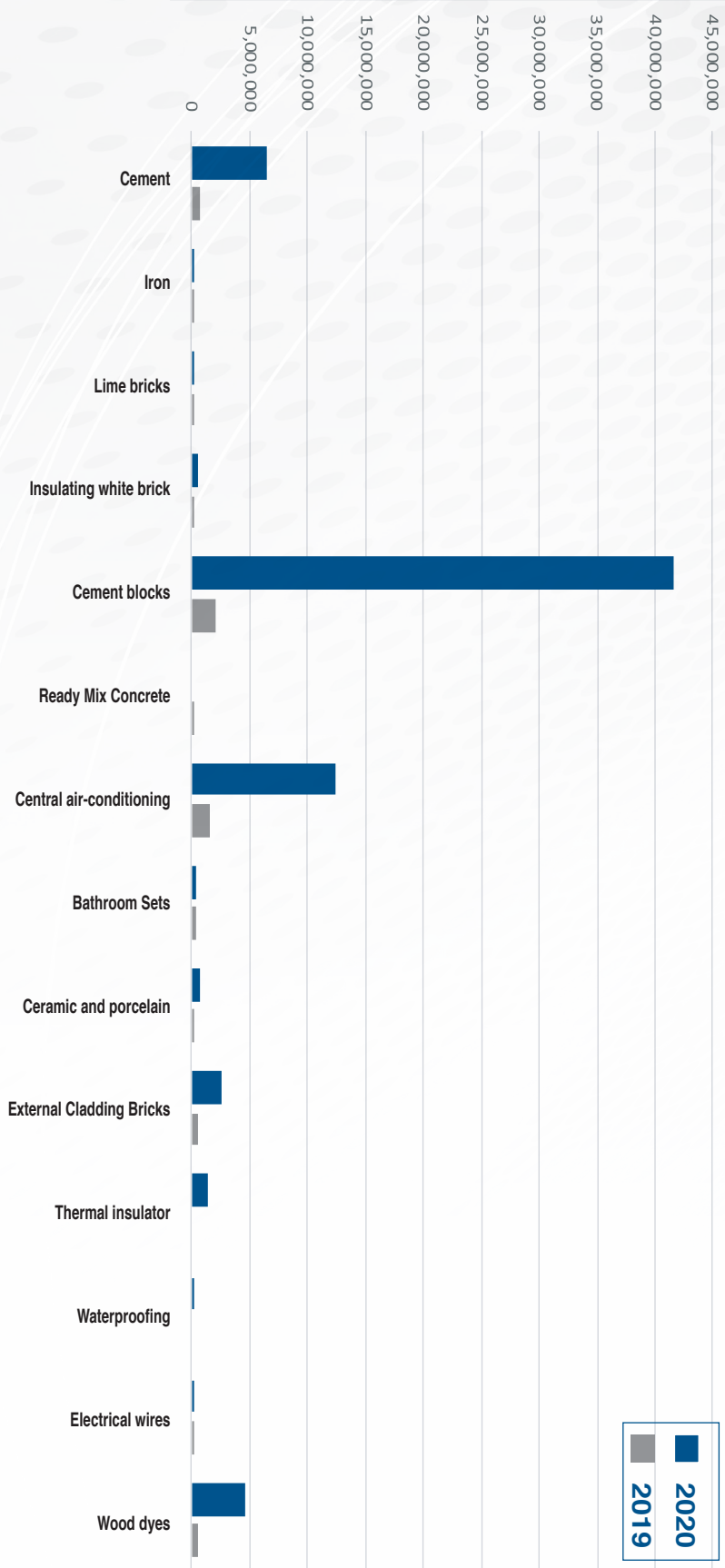
Beneficiary		Cement (Bag)	Iron (Ton)	Lime Bricks (Sq.m)	White insulating bricks (Cubic Meter)	Cement Bricks (Brick)	Ready Mix Concrete (Cubic Meter)	Total
Transaction Type								
Benefi- ciaries	2020	261	230	2	230	230	227	1180
	2019	3367	3080	30	3090	3069	3048	15,684
	Change (%)	(93)	(93)	(93)	(93)	(93)	(93)	(2)
Quanti- ties	2020	459,665	10,317	2600	20,980	3,136,000	92,430	-
	2019	5,886,646	136,293	33,250	278,030	41,042,500	1,2162,30	-
	Change (%)	(92)	(92)	(92)	(92)	(92)	(92)	-



Number of beneficiaries and amounts of construction materials from real estate loan holders during the year 2020 compared to 2019

Beneficiary		Central air conditioning	Bathroom Sets	Ceramic and porcelain	Electricity wires	External Cladding Bricks	Thermal insulator	Waterproofing	Coarse dyes	Total
Beneficiaries	Transaction Type	2020	192	576	8	252	-	1	235	1264
	2019	2477	5674	306	2305	579	6	27	3501	14,875
	Change (%)	(92)	(90)	(97)	(98)	-	-	(96)	(93)	(92)
Amounts (KD)	2020	960,000	172,200	10,600	375,800	-	-	1500	351,700	1,871,800
	2019	13,379,735	177,900	464,400	3,446,100	863,100	8800	40,300	4,748,900	22,129,235
	Change (%)	(92)	(3)	(98)	(89)	-	-	(96)	(93)	(92)

Number of beneficiaries from construction materials from real estate loan holders during the year 2020 compared to 2019



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